Acquired Brain Injury Information and Resource Package

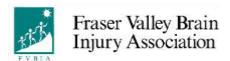
Tenth Edition 2023



Produced By:



Fraser Valley Brain Injury Association



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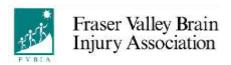
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201 – 2890 Garden St. Abbotsford, BC, V2T 4W7 Ph.: 604-557-1913 T.F.: 1-866-557-1913 Fax: 604-850-2527 info@fvbia.org
Funded in part by the Province of BC, Brain Injury Alliance & Fraser Health Authority Acquired Brain Injury Services





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click on "Edit" in the toolbar. Then click on "Find" in the drop-down menu.)

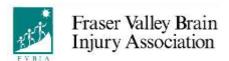
2020 UPDATE: Natasha Elliott-Herrick & Dawn Walker, Fraser Valley Brain Injury Association **2023 UPDATE:** Natasha Herrick & Victoria O'Brien, Fraser Valley Brain Injury Association











Introduction

People with brain injuries and their families work with health service providers and community service organizations to identify and learn to use various strategies to help address any of the difficulties that they may be having. This information package is designed to assist with the search for resources and services available in your community.

While this package is updated periodically by FVBIA to reflect changes in community resources, websites and telephone numbers, please be advised that numbers and resources can change without notice.

Thank you to our advertisers. This resource would not be possible without your support.

This package may not be complete. If any additional resources could be included or you require services that are not listed here, please contact the FVBIA at 604-557-1913 or Toll-free 1-866-557-1913.

Contact Enquiry BC toll-free at 1-800-663-7867, 2-1-1 http://www.bc211.ca/, 4-1-1 https://411.ca or http://redbookonline.bc211.ca for other resources and information.

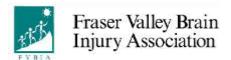
Please note: Inclusion in this Information and Resource Manual does not imply an endorsement by the Fraser Valley Brain Injury Association nor does it guarantee eligibility for services.

Each organization has its own criteria for providing services.

Thank you to the advertisers that supported the development and distribution of this manual.

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What is an Acquired Brain Injury?

The World Health Organization defines an acquired brain injury as:

'Damage to the brain, which occurs after birth and is not related to a congenital or a degenerative disease. These impairments may be temporary or permanent and cause partial or functional disability or psychosocial maladjustment.'

World Health Organization (Geneva 1996)

These are some examples of things that can cause acquired brain injuries:

Traumatic forces to the head which cause damage to the brain

- Car crashes
- Gunshot wounds to the head
- Objects falling on the head
- Falls
- Assaults

Stroke

- Blood flow to the brain blocked by a blood clot or a blood vessel bursting in the brain.
- Embolism
- Thrombosis
- Aneurysm

• Bleeding in the brain

- Intracranial surgery
- Hemorrhage
- Hematoma

Lack of oxygen to the brain

- Anoxia/hypoxia
- Near-drowning
- Cardiac arrest
- Drug overdose

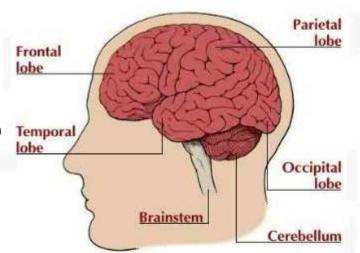


Toxic exposure

- Carbon monoxide poisoning
- Inhaling toxic chemicals
- Solvent sniffing
- Excessive and prolonged use of drugs and/or alcohol

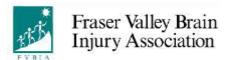
Fluid build-up in the brain

• Brain tumours









Understanding Changes after Acquired Brain Injury

Acquired brain injuries can result in changes to how a person functions in the following ways:

Physical Changes

- Problems with walking, sitting, transfers, bathing, household tasks
- Slurred speech
- Chronic pain including headaches
- Fatigue and sleep difficulties

Cognitive Changes

- Taking more time to make sense of information
- Problems with planning, organizing or starting tasks
- Problems with vision
- Problems understanding conversations, coming up with the right word, talking in grammatically complete sentences
- Lack of focus
- Poor memory
- Difficulty with judgement and decision making
- Perseveration getting 'stuck' on a topic, idea or activity
- Confusion may not know the date, year, time of day, where you are
- Impulsivity act before you think
- Disinhibition no "social filter" to tell you when you shouldn't do or say something

Emotional Changes

- Irritability "short fuse"
- Mood disorders like depression, anxiety, anger management problems
- Emotional lability crying for no apparent reason
- Emotional or behavioural outbursts
- "Normal" emotional responses to the incredibly devastating impact of the brain injury
- Sadness, anger, frustration, loss of sense of self, anxiety about having another stroke or injury

Social Changes

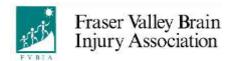
- Awkwardness or inappropriate behaviour because of difficulty reading social cues
- Isolating yourself because you feel different and therefore leading to being treated differently
- Trouble with social and work relationships because of awkwardness and poor coping skills
- Family breakdowns
- Loss of privacy, independence, future plans, income
- Change in roles i.e.: was a caregiver, now has to receive care from others



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Understanding the Brain

Here is a simplified analogy of how the brain works:

"I find it helps to understand how the brain works if you think of the brain as a company. The company runs at peak efficiency when all the parts are working. Up at the front of the company (frontal temporal lobes) are the vice presidents, and there are several vice presidents. They make the plans for the company; they decide who is going to do what and when. As things get under way, they get feedback or information as to how well things are going and they judge it - that looks good or not so good; and they make further decisions – change that, keep this; and show appreciation or annoyance. So, up at the front you have planning, organization, decision-making, judgment and appreciation.

In the middle (parietal association cortex) are the managers and each manager runs his own department. On the left side of the brain is a speech department (move the tongue and lips and throat muscles), a language department (find the words that you want, know what the words mean) and a motor department (move the right arm and right leg). On the right side is another motor department (move the left arm and left leg), and a spatial reasoning department (find your way around a building, know where you are when driving a car, down to the basic getting your arm through a sleeve). Also over there is a music department and a few incidentals. The right side is the picture side and the left side is the talking side.



tears, make the face red, and increase the pulse rate.

Now the managers, they know what the plan is from the vice presidents, and they make sure it gets carried out. In order to do this, they communicate frequently with each other; they send messages back and forth.

At the bottom, (limbic region, amygdala, basal ganglia) are the workers. They don't know what the plan is from the vice presidents, but they know their job and they do the same job day in and day out. Things like appetite control, need for water, staying alert and awake or going to sleep, and basic emotions – turn on the

Basically, in a brain injury, someone gets fired. It can be a vice president, a manager or a worker, depending on the injury. You can also have someone going on a leave of absence; that occurs when there is a temporary swelling or loss of blood supply that is returned in a short time. The result of the injury is to reduce the efficiency of the company. Messages are sent but are not picked up. The vice presidents get annoyed, the managers get fatigued, and the emotional workers get overwrought. Confusion reigns. A primary purpose of rehabilitation is to find out who got fired and who is still on the job, so messages can be re-routed and the company can become more and more efficient again."

Verna Amell, Ph.D. Psychologist

http://www.vch.ca/Documents/Brain-as-Company.pdf

*Reprinted with permission of the BC Rehab Society- now known as the Vancouver Hospital and Health Sciences Centre

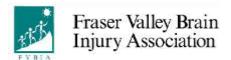
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What is a Stroke?

A stroke happens when blood stops flowing to any part of your brain, causing damage to your brain cells. The effect of a stoke varies, often depending on the part of the brain that was damaged and the amount of damage done.

There are three kinds of strokes:

- 1. Ischemic Stroke: caused by a blockage or clot in a blood vessel in your brain
- 2. Hemorrhagic Stroke: caused when an artery in the brain breaks open
- 3. Transient Ischemic Attach (TIA) or "Mini Stroke": caused by a small clot that briefly blocks an artery

There are multiple signs of a stroke, but they are the same for men and women. Signs of a stroke include:

- Drooping facial; features- like an uneven smile
- Inability to move both arms
- Slurred or jumbled speech, inability to find words
- Vision changes- usually blurred or double vision
- Sudden and severe headache- accompanied by other stroke signs
- Numbness- usually on one side of the body
- Problems with balance

These are not all of the symptoms. It is important to call 9-1-1 immediately if you or someone you know may be experiencing a stroke.

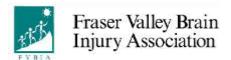


To learn more about strokes, evaluate your risk, or learn about what happens after a stroke, please visit: www.heartandstroke.ca, Brain Injury Canada, or After Stroke BC.

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fraserhealth



Fraser Valley Brain Injury Association

Mission Statement: Fraser Valley Brain Injury Association promotes holistic awareness, prevention and wellness for people with acquired brain injury, their supporters and the community.

The Fraser Valley Brain Injury Association (FVBIA) started in 1991 as a support group for individuals who had an acquired brain injury and their families in the Chilliwack area and later in Abbotsford, BC. John Simpson, a renowned case manager in the field of brain injury, facilitated the groups. The members of these groups formed FVBIA in 1997.

The purpose of FVBIA is to provide support, assistance and information to people who have an acquired brain injury, their families and other caregivers. Conservatively, we know that approximately 22,000 people in BC sustain an acquired brain injury each year from car crashes, falls, assaults, blows from blunt objects, sports related injuries, anoxia, brain tumours, stroke, aneurysm, infections, diseases, metabolic causes such as anorexia and diabetes as well as people who have drug/alcohol interactions, toxins or brain surgery.

FVBIA is involved in coordinating the development of appropriate services, opportunities, rehabilitation and training for people with acquired brain injury and is actively involved in promoting the prevention of brain injury through promotion of correct use of bicycle helmets. We are also active in advancing public awareness, knowledge and appreciation of the specific needs of people with brain injury and their families. We provide free in-services about brain injury and resources to agencies, schools, students, families, local hospitals and service providers. We believe prevention to be the greatest cure. Please contact our office for information on services pertaining to prevention, education and safety.

In addition, FVBIA provides case management services for adults and children. Support groups for survivors and families are also offered throughout the Fraser Valley. We also offer a variety of health and wellness supports and groups.

FVBIA has contracted the operation of drop-in programs in Chilliwack and Abbotsford for people with an acquired brain injury with Communitas Supportive Care Society.

Please contact us for information as services and programs do change over time.

Fraser Valley Brain Injury Association (FVBIA) 201 – 2890 Garden Street

Abbotsford, BC V2T 4W7 Email: info@fvbia.org

Phone: 604-557-1913
Toll-free: 1-866-557-1913
Fax: 604-850-2527
Website: www.fvbia.org



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https://www.instagram.com/fraservalleybrain/

https://www.instagram.com/fraservalleybrain/

https://www.pinterest.com/carolpaetkau/fraser-valley-brain-injury-association/

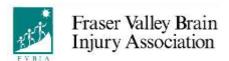
FVBIA is funded in part by Fraser Health's Acquired Brain Injury Program, the Province of BC, Brain Injury Alliance, as well as through donations, memberships, grants and various fundraising events.

FVBIA is a Registered Charity.

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Fraser Valley Brain Injury Association Programs

FVBIA offers support to children, youth and adults with acquired brain injuries, their families and supporters through a variety of different programs.

Please call Fraser Valley Brain Injury Association for more information on case management services, social and leisure programs, skill development, children's summer camps, prevention activities and other resources that are presently available.

FVBIA holds workshops and events throughout the year. Current programs and upcoming events are listed in FVBIA's E-News Newsletter that can be found on our website https://www.fvbia.org/newsletters. Newsletters are emailed out every two months.

To subscribe to the newsletter, please contact FVBIA at info@fvbia.org or subscribe online at http://fvbia.us6.listmanage.com/subscribe?u=f3ced8a134&id=f274cbb6a1



Drop In/Leisure Programs

Drop In/Leisure Programs are available in Abbotsford, Chilliwack and Hope, BC. These programs offer a social place for people with acquired brain injuries (ABI) and their families to provide mutual support and education.

Abbotsford: Call 604-557-1913 or toll-free 1-866-557-1913 for more information or check the FVBIA website www.fvbia.org for the latest edition of the FVBIA newsletter for details.

Chilliwack Drop-In: Call 604-557-1913 or toll-free 1-866-557-1913 for more information or check the FVBIA website www.fvbia.org for the latest edition of the FVBIA newsletter for details.

Hope Leisure Program: Call 604-557-1913 or toll-free 1-866-557-1913 for more information or check the FVBIA website www.fvbia.org for the latest edition of the FVBIA newsletter for details.

For details on other drop-in and leisure program times and locations in the Lower Mainland, please contact the FVBIA office at 604-557-1913 or toll-free at 1-866-557-1913.

Case Management Services

Effective Case Management is the cornerstone to recovery after acquired brain injury. FVBIA offers skilled Case Management to identify areas of need and help navigate the complex path back into the community.

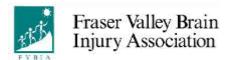
Education/Networking Groups

Education/Networking groups are offered in Langley, Abbotsford and Chilliwack. The groups focus on sharing, developing skill and learning to function as well as possible with the cognitive and emotional challenges of acquired brain injury.



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Fraser Valley Brain Injury Association Program Overview

Support Groups

Fraser Valley Brain Injury offers a variety of support groups throughout the Valley for people with brain injuries and family members.



Children's Activities

Fraser Valley Brain Injury offers Young at Arts Summer Camp(s) for children affected by ABI. Children who have an acquired brain injury, siblings and children who have a parent(s) with ABI join together in fun-filled activities focussed on art and nature.

ABI Education & Prevention

Why is it so important to wear a helmet? Why are concussions such a big deal? FVBIA provides answers to these questions by providing education about bike/safety and helmets in the community.

Creative Art & Photography Groups

Previously undiscovered talents are brought out in FVBIA's various art and photography groups throughout the Fraser Valley. Not only do these groups produce amazingly talented artists and photographers, they help define a sense of purpose after life changing injuries.

"Tiger Raspberry" courtesy of Dave Hildebrand 2013



Pay it Forward (PIF): Health and Wellness for ABI

A healthy lifestyle is essential for promoting brain health and physical/emotional recovery after acquired brain injury. FVBIA focuses on a holistic approach to health and recovery, emphasizing psychological, social, physical and mental wellness and empowers participants to offer their skills to others. FVBIA offers a variety of group and individual programs based on participant physiological, cognitive, social and emotional needs as well as their interests (such as nutrition/community kitchen, physiotherapy, recreation therapy, arts and photography, yoga, fitness centres, pets, etc.). Professionals in these areas are brought in to present to the groups and people with ABI are also invited to share their skills and interests with other participants.

Corrections Liaison Program

FVBIA provides brain injury education and support to inmates with ABI and staff of Federal and Provincial institutions.

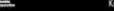
For other brain injury organizations and resources in British Columbia, please check the

Brain Injury Alliance website www.braininjuryalliance.ca
or the BC Brain Injury Association website www.brainstreams.ca.

www.fvbia.org

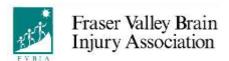
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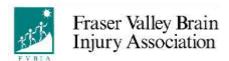






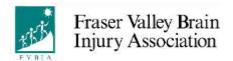
Alcohol, Smoking, Addictions and Drug Treatment

Abbotsford Addictions Centre	604-850-5106
https://archway.ca/programs/#addiction	
Aboriginal Mental Health Liaisons	Toll-free 1-866-766-6960
https://www.fraserhealth.ca/health-topics-a-to-z/aboriginal-	
health and	
https://www.fraserhealth.ca/Service-	
Directory/Services/Population-Based-Services/aboriginal-	
health and	
https://www.fraserhealth.ca/Service-Directory/Services/mental-	
health-and-substance-use/mental-healthcommunity-	
services/aboriginal-mental-health-liaisons	
Agassiz –Harrison Community Services, Substance Use Serv.	604-796-2585
http://agassiz-harrisoncs.ca/	
Alcoholics Anonymous Meetings	
Abbotsford: http://abbotsfordaa.org/index.php/meetings/	24 Hr hotline: 604-615-2911
Chilliwack:	604-819-2644
Langley:	604-533-2600
Mission:	24 Hr Hotline: 604-864-1552
Vancouver: http://www.vancouveraa.ca/	604-434-3933
Canada or US locations http://www.aa.org/pages/en_US/find-	24 Hr Phone: 604-615-2911
<u>local-aa</u>	
Al-Anon Family Groups and Alateen Meetings	604-688-1716
https://al-anon.org/al-anon-meetings/	
Alaskaland Down Information and Defermal Line DO Wills	T-II (n 4 000 000 4444
Alcohol and Drug Information and Referral Line BC Wide	Toll-free 1-800-663-1441
https://www.heretohelp.bc.ca/visions-alcohol-vol2/calling-	
alcohol-and-drug-helpline-can-provide-impetus-change	
We're here to help you find quality information, learn new skills,	
and connect with key resources in BC.	
BC Smoking Cessation Program	Toll-free 1-866-683-6819
https://www2.gov.bc.ca/gov/content/health/health-drug-	811
coverage/pharmacare-for-bc-residents/what-we-cover/drug-	811
coverage/bc-smoking-cessation-program	
COVERAGE/DE-SHIOKING-CESSALIOH-PIOGRAM	
Chilliwack Addiction and Prevention Services	604-795-5994
https://pcrs.ca/our-programs/chilliwack-substance-use-and-	331133 3301
prevention-services-caps/	
CAPS provides effective and coordinated alcohol and drug	
prevention and treatment services for adults, youth, and	
families living in Chilliwack	
Tarrinics living in Oriniwack	



Elect Niethers Liestife Authority	T-II fra - 4 055 550 5454
First Nations Health Authority	Toll-free 1-855-550-5454
https://www.fnha.ca/	
Frager Health Community Culatones Has Clinics	
Fraser Health Community Substance Use Clinics	
https://www.fraserhealth.ca/health-topics-a-to-z/mental-health-and-substance-use	
and-substance-use	
Frager House Cociety (Mission, BC)	604-826-6810
Fraser House Society (Mission, BC)	004-620-0610
http://fraserhouse.org/	
Hope and Area Transition Society, Addiction Services	604-869-5111
https://hopetransition.org/	004-809-3111
https://hopetransition.org/	
Kelty Mental Health	Toll-free 1-800-665-1822
https://keltymentalhealth.ca/substance-use	1011-1166 1-000-003-1022
Links children, youth and families with appropriate mental	
health and addictions resources as well as eating disorders, all	
services are free.	
Scribes are free.	
Langley Community Services, Substance Use Services	604-534-7230
Langley Community Convicce, Cabatanee Coo Convicce	(intake worker ext. 1108)
https://www.lcss.ca/programs-and-services/substance-use-	(intake werker ext. 1100)
services/	
Mission Friendship Centre Society, Drug Rehabilitation	604-826-1281
https://missionfriendshipcentresociety.com/	
Narcotics Anonymous, Lower Mainland: Nar-Anon	604-873-1018
, ,	
SMART recovery <u>www.smartrecovery.org</u>	
Mutual support meetings are free and open to anyone seeking	
science-based, self-empowered addiction recovery.	
QuitNOW Smoking Cessation www.quitnow.ca	Toll-free 1-877-455-2233
Vancouver-Specific Resources:	
Vancouver Coastal Health –Mental Health and Substance Use	Toll-free 1-866-658-1221
Services	
http://www.vch.ca/your-care/mental-health-substance-	
<u>use/substance-use-services</u>	
Insite - Supervised Injection Site	604-687-7483
http://www.vch.ca/locations-services/result?res_id=964	
Onsite – Detox Facility	604-803-3507
http://www.vch.ca/Locations-Services/result?res_id=1397	





Prism (LGBT2Q+) services	604-331-8900
http://www.vch.ca/Locations-Services/result?res_id=184	
Vancouver Access Central	Toll-free 1-866-658-1221
http://www.vch.ca/Locations-Services/result?res_id=1188	
Detox and addiction housing	
Vancouver Crisis Centre https://crisiscentre.bc.ca/contact-us/	Toll-free 1-866-661-3311
If you are in crisis and/or distress and require immediate	
response.	
Vancouver Coastal Health- Access & Assessment Centre	604-675-3700
http://www.vch.ca/your-care/mental-health-substance-	
<u>use/vancouver-access-assessment-centre</u>	



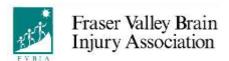
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Brain Injury Associations in British Columbia

BrainTrust Canada www.braintrustcanada.com

Toll-free 1-800-762-3233

BrainTrust Canada is a progressive non-profit association that has provided community rehabilitation to persons with brain injury in the Okanagan since 1986. The association provides individualized community support and rehabilitation to maximize independence after brain injury.

Bulkley Valley Brain Injury Association www.bvbia.ca

250-877-7723

The Bulkley Valley Brain Injury Association serves Hazelton, Houston and Smithers. They strive to ensure that services and support are provided in a respectful and timely manner to people affected by brain injury.

Campbell River Head Injury Support Society www.crhead.ca

250-287-4323

Campbell River Head Injury Support Society provides education, support, advocacy and fellowship to brain injury survivors, their caregivers, families and education to the public about brain injury.

Comox Valley Head Injury Society www.cvhis.org

250-334-9225

The Comox Valley Head Injury Society (CVHIS) is a non-profit organization providing programs and support services to brain injury survivors, their families and caregivers in the Comox Valley.

Cowichan Brain Injury Society https://www.cowichanbraininjury.org/

250-597-4662

The Cowichan Brain Injury Society is a charitable organization that offers support, case management and other services for people with brain injury.

Fraser Valley Brain Injury Association www.fvbia.org

Toll-free 1-866-557-1913

The Fraser Valley Brain Injury Association is a charitable organization that has been offering support and services to people with acquired brain injuries and their families since 1997.

Kamloops Brain Injury Association www.kbia.ca

250-372-1799

The Kamloops Brain Injury Association serves individuals with acquired brain injuries, their families, caregivers and associates by offering specialized programs and life skills education.

Nanaimo Brain Injury Society www.nbis.ca

250-753-5600

The Nanaimo Brain Injury Society provides support, education and advocacy to people on central Vancouver Island with acquired brain injuries, their families and friends.

North Okanagan Shuswap Brain Injury Society www.nosbis.ca

250-833-1140

The North Okanagan Shuswap Brain Injury Society offers a comprehensive range of services to survivors of an acquired brain injury, their family and friends, crucial to regaining a productive life.

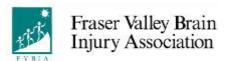
Northern Brain Injury Association http://nbia.ca

Toll-free 1-866-979-4673

The Northern Brain Injury Association was founded in 2002 in response to the lack of services that were available for Northern British Columbia survivors of brain injury, and their families.

www.fvbia.org

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Brain Injury Associations in British Columbia Continued:

Powell River Brain Injury Society www.braininjurysociety.com Toll-free 1-866-499-6065 The Powell River Brain Injury Society is committed to providing the best service delivery available to their clients living with acquired brain injury, their families and their caregivers.

Prince George Brain Injured Group Society www.pgbig.ca Toll-free 1-877-564-2447 The Prince George Brain Injured Group provides community rehabilitation and services to more than 300 survivors of brain injury every year.

South Okanagan Similkameen Brain Injury Society

250-490-0613

www.sosbis.com

The South Okanagan Similkameen Brain Injury Society (SOSBIS) is a non-profit organization made up of people with brain injuries, family members, and professionals dedicated to assisting survivors and their families to achieve the greatest level of independence and quality of life.

Victoria Brain Injury Society www.vbis.ca

250-598-9339

Victoria Brain Injury Society gives survivors and their loved ones that which the medical professional cannot: long-term support through the many steps, both backward and forward, of life after brain injury.

Kootenay Brain Injury Association www.kootenaybia.ca

778-460-4500

Kootenay Brain Injury Association offers support, guidance and education to both the person living with the effects of acquired brain injury and those who care for and about them.

Other Brain Injury Organizations:

BC Brain Injury Association

https://www.brainstreams.ca/our-work/the-bc-brain-injuryassociation/

Brain Injury Alliance

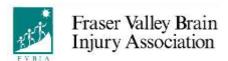
https://www.braininjurvalliance.ca/

Brain Injury Alliance Dr. Gur Singh Memorial Education Fund https://www.drgursinghgrants.ca/

Training and Employment Support for British Education. Columbians Living with Acquired Brain Injuries

Brain Injury Canada https://www.braininjurycanada.ca/





Brain Injury Support Groups

Vancouver Brain Injury Support Group

Contact: Lillian Wong Phone: 604-873-2385 E-mail: lmywong@shaw.ca

Surrey Brain Injury Support Group

Contact: Tina Suter Phone: 604-540-9234 E-mail: brain@telus.net

Richmond Brain Injury Support Group

Contact: Tina Suter Phone: 604-540-9234 E-mail: brain@telus.net

Sechelt (Sunshine Coast) Brain Injury Support Group

5630 Inlet Ave, Sechelt, B.C., V0N 3A3

Contact: Susan Goddard

Phone: 604-885-8524/604-989-8524

Fax: 604-741-0728 Support Groups: Sechelt Email: susan.goddard@vch.ca

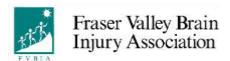
Cariboo Brain Injury Support Group

100 Mile House, BC Contact: Mike Dewing Phone: 604-202-1630

Email: mailto:Brain.Injury.2023@gmail.com



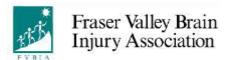




Brain Injury Drop In Day Programs and Drop In Centres

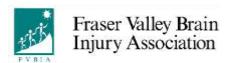
Fraser Valley Brain Injury Association www.fvbia.org		604-557-1913
ABI Drop In program in Hope. Medical proof required.	Toll-free	1-866-557-1913
Communitas Supportive Care Society www.communitascare.com		604-850-6608
Operates ABI Drop-in programs in Abbotsford & Chilliwack. Medical proof required.	Toll-free	1-800-622-5455
UNITI https://uniti4all.com/semiahmoo-house-society/services/acquired-brain-injury/ ABI Day Programs & Drop-In program in Surrey, BC. Referral from Fraser Health required		604 592-1006
Strive Centre Headway New Westminster		604-520-0130
www.striveliving.ca/adults-services/headway-centre ABI Drop-In programs in Vancouver and New Westminster. Scheduled programs also available.		778-370-5499



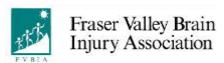


Child and Adolescent Services

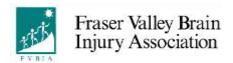
Archway Community Services – Youth Resource Centre	604-870-4972
http://www.yrc.ca	
Provides services for youth and families in conflict, youth justice	
services, counselling and support services	
Abbotsford Youth Commission	778-880-8559
http://www.abbyyouth.com	
The Abbotsford Youth Commission exists to identify, promote,	
improve, increase and provide services and programs for youth in	
Abbotsford.	
BC Help Line for Children	310-1234
https://www2.gov.bc.ca/gov/content/safety/public-	
safety/protecting-children/reporting-child-abuse	
A 24-hour province-wide toll-free line for children needing help, or	
for any person who knows of a child who is abused or neglected.	
Child and Youth Mental Health (CYMH) - Walk-in Intake Clinics -	
Fraser Health Area	
Child & Youth Mental Health Intake Clinics - Province of British	
Columbia (gov.bc.ca)	
The program is offered to children and youth aged 0-18 years of	
age, at no cost. The program is designed to support children and	
youth who are experiencing significant difficulties related to their	
thoughts, feelings and behaviours.	
CYMH Abbotsford (Abbotsford - Ages 6-18)	604-870-5880
CYMH Agassiz - Harrison	604-796-1044
CYMH Chilliwack	604-702-2311
CYMH Hope	604-869-4900
CYMH Langley	604-514-2711
Child and Youth Mental Health	
Suicide crisis line:	3106789 (24 hours)
https://www2.gov.bc.ca/gov/content/health/managing-your-	Toll-free 1-800-SUICIDE
health/mental-health-substance-use/child-teen-mental-health	
	Toll-free 1-800-784-2433
Chilliwack Child & Youth Committee	
http://childandyouth.com	
Chilliwack Community Services - Youth Services	604-792-4267
http://www.comserv.bc.ca/youth-services or	
ccsinfo@comserv.bc.ca	
<u> </u>	



Community Brain Injury Program for Children & Youth in BC	Toll-free	1-877-451-5511
http://mybrainonline.ca		
Provides a continuum of services to children, youth and adults		
with disabilities.		
Encompass Support Services Society Langley		604-534-2171
<u>www.encompass-supports.com</u> or		
support@encompass-supports.com		
Offers a variety of free, accessible community programs and		
activities for all ages with a primary focus on children youth and		
families in the communities of Langley.		
Fraser Valley Child Development Centre		
http://www.fvcdc.org		
Abbotsford/Mission	Toll-free	1-877-850-2686
Chilliwack/Fraser Cascade	Toll-free	1-877-820-8760
Provides early intervention, school aged and specialized services		
(including access to speech, occupational and physical therapists)		
that are community-based, accessible, inclusive and responsive to		
the needs of children at all stages of their development.		
are medae or emiliarem at all etages or their actions.		
GF Strong Rehab Centre Adolescent and Young Adult Program		604-737-6291
http://www.vch.ca/locations-and-services/find-health-		0011010201
services/?program id=1399		
Provides rehabilitation services and other specialized services to		
adolescents and youth 12-19 with an ABI. Referrals must be made		
by a physician or a nurse practitioner.		
by a physician of a harse practition.		
Kids Help Phone	Toll-free	1-800-668-6868
https://kidshelpphone.ca/	10111100	1 000 000 0000
A 24-hour service for children and adolescents in need		
A 24-Hour service for criticiten and adolescents in need		
Langley Youth and Family Services *by appointment only		604-514-2900
https://city.langley.bc.ca/city-services/health-social-		004-314-2900
services/youth-family-services		
To provide an early intervention counselling service working with		
the Langley RCMP, the community and families toward preventing		
child and youth entry into the criminal justice system.		
Logal Caminas Capiety	Toll from	1 066 577 0505
Legal Services Society	Toll-free	1-866-577-2525
http://www.lss.bc.ca		
We provide information, advice from duty counsel lawyers, and		
representation in certain cases.		

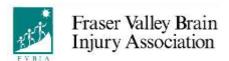


Ministry of Children and Family Development		
http://www.gov.bc.ca/mcf		
Centralized Screening	Toll-free	1-800-663-9122
Abbotsford		604-870-5880
Chilliwack		604-702-2311
Hope		604-869-4900
Langley		604-514-2711
Mission		604-820-4300
Delivers inclusive, culturally respectful, responsive and accessible		
services that support the well-being of children, youth and families.		
-		
Parent Support Services Society of BC	Toll-free	1-877-345-9777
https://www.parentsupportbc.ca/		
To protect the safety and wellbeing of children and promote the		
health of all families by partnering with those in a parenting role		
and their communities to build support, advocacy, education,		
research, and resources.		
Youth in BC Helpline & Live Chat Online		
www.youthinbc.com		
Greater Vancouver		604-872-3311
Howe Sound & Sunshine Coast	Toll-free	1-866-661-3311
	Toll-free	1-800-SUICIDE
	Toll-free	1-800-784-2433
Mental Health Support		310-6789
Live Chat Online from Noon to 1AM in BC & Yukon		
YouthInBC.com is first and foremost an on-line crisis chat service,		
where you can chat 1-on-1 with a trained volunteer from the Crisis		
Centre, where our service is based.		
Sunny Hill Health Centre for Children	Toll-free	1-888-300-3088
www.bcchildrens.ca/Services/SunnyHillHealthCtr/default.htm		
Sunny Hill Health Centre provides specialized development and		
rehabilitation services for children, youth and their families.		
Youth Employment:		
BC Centre for Employment Excellence – Programs for Youth		
http://www.cfeebc.org/resource/youth/ info@cfeebc.org		
Offers job search assistance, training, workshops as well as		
specialized services to Immigrants, Aboriginal people,		
Francophones, people with disabilities, youth, older workers, multi-		
barriered people, and those living in rural and northern		
communities.		



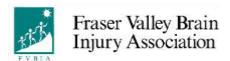
Chilliwack Resource Centre		604-702-9595
http://www.chilliwack.com/main/page.cfm?id=1387		cwkrc@shaw.ca
Referral service, provides information on free community services, income tax preparation, resume creation, phone/fax/photocopying services, community resources, office training, education, social events and more.		
Young Canadians		
https://www.canada.ca/en/services/youth.html		
Help with resume writing, finding a job, researching a career suited		
to an individual, train for work and more.		
WorkBC		
https://www.workbc.ca/Resources-for/Youth.aspx		
Resources for Youth	Toll-free	1-877-952-6914
Helps youth find jobs, explore career options, gain work experience & skills, and create or expand your own business.		





Community Support Services

Archway (formerly Abbotsford Community Services)	604-859-7681
https://archway.ca/	
Provide a variety of services to the public such as volunteer drivers,	
Planned Parenthood, Meals on Wheels, substance use services,	
and much more for all members of a family.	
Community Services	
Agassiz/Harrison	604-796-0266
www.fvessc.com/agassiz-harrison-community-services	
Chilliwack	604-792-4267
www.comserv.bc.ca	
Hope Community Services	604-869-2466
https://dosomegood.ca/organization/hope-community-services	
Mission	604-826-3634
www.missioncommunityservices.com	
Langley	604-534-7921
www.lcss.ca	
Community service agencies offer a variety of programs including counselling, programs for seniors, families, immigrants, etc.	
PLEA	604-871-0450
https://www.plea.ca/	
PLEA delivers unique services, tailored to individual strengths and needs, to children, youth, adults and families facing significant challenges so that they may live fulfilling lives within their communities.	
Salvation Army	
https://salvationarmy.ca/contact/	
Abbotsford	604-852-9305
Chilliwack	604-792-0001
Langley	604-514-7375
Provides a variety of services such as assistance with short-term	307 317 7373
shelter, life skills, providing support, aiding in employment searches, and offering volunteer opportunities.	



Concussions

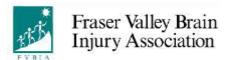
A concussion is an injury to the brain, which can be caused by a sudden acceleration to the head and neck. The WHO diagnostic criteria for a concussion states a jolt or direct hit to the head with one or more of the following symptoms; Amnesia lasting 24 hours or less, loss of consciousness for 30 minutes or less, Glasgow coma scale (13- 15/15) or dazed and confused (at the time of the injury).

Symptoms can appear immediately or in some cases, days following the initial injury. Concussions can occur from various activities including falls, sports, motor vehicle collisions or being struck by an object.

The majority of individuals that sustain a concussion begin to feel better and have symptoms alleviate within a few days to weeks. There are however, a small percentage of the population whose symptoms can persist for months or longer. This is called Post-Concussion Syndrome (PCS).

Concussion Supports and Resources

Acquired Brain Injury-Self-Management Program	604-737-6291
http://www.vch.ca/Locations-Services/result?res_id=1190	
CATT Online – Concussion Awareness Training Tool	
https://cattonline.com/	
The Concussion Awareness Training Tool (CATT) is a series of	
online educational modules and resources with the goal of	
standardizing concussion recognition, diagnosis, treatment, and	
management.	
Fraser Health Acquired Brain Injury and Concussion Services	604-520-4175
https://www.fraserhealth.ca/Service-	
<u>Directory/Services/Clinics/acquired-brain-injury-and-concussion-</u>	
<u>services</u>	
GF Strong Rehabilitation	604-714-4186
http://www.vch.ca/locations-and-services/find-health-	
services/?program_id=512	
Early Response Brain Injury Service (Concussion Service)	
For people that are experiencing post-concussion symptoms for	
more than 6 months and less than 1 year. Provides education and	
support to adults who have experienced a concussion. Provides	
rehabilitation, community support and residential services to adults	
who have experienced a brain injury.	
Fraser Valley Brain Injury Association - Concussion Information	604-557-1913
https://www.fvbia.org/concussion/	



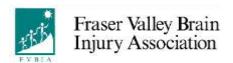
Counselling, Counselling Services and Support

Contact Fraser Valley Brain Injury Association at info@fvbia.org or 604-557-1913 for professional counsellors in your area who have experience working with people with acquired brain injuries and their families.

You can find directories of counsellors through their professional organizations.

Registered Clinical Counsellors: visit the <u>BC Association of Clinical Counsellors</u>
Canadian Certified Counsellors: visit the <u>Canadian Counselling and Psychotherapy Association</u>
Canadian Professional Counsellors: visit the <u>Canadian Professional Counsellors Association</u>

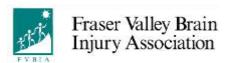
BC Association of Clinical Counsellors	Toll-free 1-800-909-6303
http://bc-counsellors.org	
Crisis and Emergency Supports:	
Ann Davis Transition Society (Chilliwack)	604-792-2760
http://www.anndavis.org	
Ann Davis Transition Society provides education, prevention	
and support services to those affected by abuse or violence.	
Consider Association for Cuicida Provention	040 700 4440
Canadian Association for Suicide Prevention	613-702-4446
https://suicideprevention.ca/Archive-Directory	
Find a crisis centre serving your area.	
Telecare BC	1-888-852-9099
http://www.telecarebc.com/home	1-000-032-9099
http://www.tciccarebe.com/nome	
The Crisis Intervention and Suicide Prevention Centre of BC	1-800-784-2433
http://crisiscentre.bc.ca	
https://www.options.bc.ca/program/fraser-health-crisis-line	
You can call the Crisis Line about anything that is causing you	
concern, worry or distress.	
SAFER (The Survival Manual)	604-879-9251
http://survivalmanual.org/	
The Survival Manual is a compilation of services for anybody	
facing change, addiction, a crisis situation, homelessness,	
hunger or anything urban living throws our way.	
Sexual Abuse Support Services (SASS)	604-534-2171
Counselling provided by Encompass Support Services Society,	
Langley	
https://www.encompass-supports.com/sexual-abuse-support-	
services.html	



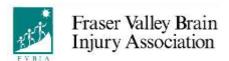
Viotinal into DC	24 hours/7 days a week	Tall free 1 000 502 0000
VictimLink BC http://www.victimlinkbc.ca	24 hours/7 days a week	Toll-free 1-800-563-0808
	fidential coming available in	
VictimLink BC is a toll-free, cor		
more than 110 languages, inc		
Aboriginal languages. It provid		
services to all victims of crime an		
victims of family and sexual violen		
trafficking exploited for labour or s	exual services.	
Other Counselling Support:		
Other Counselling Support.		
BC Neuropsychiatry Program (Va	ncouver Coastal Health)	604-822-9758
http://www.bcnp.ca/	,	
Serves adults with brain injury ca	using serious disturbances in	
behaviour, mood, intellectual ab		
psychiatric disorders that present		
Cares Counselling Society		604-853-8916
https://cares.ca/		
Chuck Jung Associates Psycholog	ical and Counselling Services	Vancouver area 604-874-6754
https://www.chuckjung.com/	ical and Couriselling Services	Abbotsford 604-852-7885
	war Mainland	
Offices located throughout the Lo	wer Mairliand.	Chilliwack 604-792-7177
Disability Alliance of BC		Toll-free 1-800-663-1278
http://disabilityalliancebc.org/progr	rams/	Toll-free 1-877-940-7797
Advocacy, direct services, Tax		
Clinic. Help with PWD, PPMD, CP	•	
, , ,	,	
GF Strong Adult Concussion Serv	ices (GFACS)	604-737-6291
(Vancouver Coastal Health/GF St	rong Rehabilitation Centre)	
http://www.vch.ca/locations-and-s		
services/?program_id=512		
Fraser Health Authority Acquired		604-520-4175
https://www.fraserhealth.ca/health	-topics-a-to-z/brain-	
injury/brain-injury-services		
	litation, neuropsychological	
assessments and community su	•	
limited or no third-party funding. M	edical documentation of injury	
required.		
Francis II and Committee of the Committe	A DI Dunana	001.500.1155
Fraser Health Concussion Clinic (604-520-4175
https://www.fraserhealth.ca/Service		
<u>Directory/Services/Clinics/concuss</u>		
Early intervention services for add		
(Not work-related), serves entire F		
up to 12 months post injury for 16	+.	

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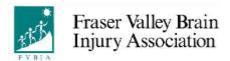
GF Strong Outpatient Acquired Brain Injury Program		604-734-1313
http://www.vch.ca/locations-		0017011010
services?search_term=acquired,brain,injury		
InfoChilliwack		
http://infochilliwack.com/#/search		
Online inventory of health and social services in Chilliwack.		
-		
Planned Lifetime Advocacy Network (PLAN)		778-819-1726
www.plan.ca		
The families who founded PLAN discovered solutions to		
securing the future for loved ones with disabilities.		
Positive Living Society of BC	Toll-free	1-800-994-2437
http://www.positivelivingbc.org/services		
Provides a variety of services for people living with HIV.		
WorkSafe BC's Brain Injury Program		604-232-7787
https://www.worksafebc.com/en/health-care-	Toll-free	1-866-244-6404
providers/rehabilitation/head-injury		
Self-Management Programs:		
Stroke Recovery Association of BC		604-688-3603
http://strokerecoverybc.ca	Toll-free	1-888-313-3377
Learn how to recover from stroke and take back your life. Find		
expert advice, guides, videos, and community group programs.		
The HOMES Society		604-852-7888
https://homesociety.com/		
Welcoming men and women who need a supportive home in the		
community, training, mentoring, planning, work information and		
therapeutic options using the Philosophy of Gentle Teaching.		
Pain BC		1-844-430-0818
https://painbc.ca/about		
Coping with chronic pain can be difficult. Help and support are		
available. Whether you are looking for one-on-one or peer		
group support, our free programs can help you find resources		
to manage pain and its effects on your life.		
	T " (4 000 000 0707
University of Victoria's Institute on Aging & Lifelong Health	Toll-free	1-866-902-3767
https://www.selfmanagementbc.ca/CommunityPrograms		
Workshops offered for adults including Chronic Conditions Self-		
Management Program, Chronic Pain Self-Management		
Program, and more.		



Hospice Societies

Hospice care focuses on the care, comfort, and quality of life of a person with a serious illness who is approaching the end of life.

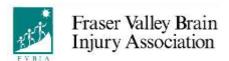
Abbotsford Hospice Society & Holmberg House	604-852-2456
http://abbotsfordhospice.org	
Cascade Hospice (Home)	604-795-6088
Chilliwack Hospice Society	604-795-4660
http://www.chilliwackhospice.org	
Langley Hospice Society	604-530-1115
http://langleyhospice.com	
Mission Hospice Society	604-826-2235
http://www.missionhospice.bc.ca/home	



Education and Training

Contact schools directly to see what kind of support is offered for students with disabilities.

BC Adult Basic Education (ABE) and Adult Basic Education	
University Preparation https://www.ufv.ca/calendar/current/ProgramsR-Z/UUP_ABE.htm	
Abbotsford	604-854-4578
Chilliwack	604-795-2807
Hope	604-869-9991
For those who want to review and improve their English, computer,	004 003 3331
math, or science skills to meet employment requirements or for	
personal benefit, enhance their life, educational, and employment	
readiness skills, complete secondary school to earn the B.C. Adult	
Graduation diploma (Adult Dogwood) or complete prerequisite	
courses for post-secondary programs	
Fraser Valley Brain Injury Association Guide for Employers	604-557-1913
https://www.fvbia.org/employment-after-acquired-brain-injury/	004-337-1913
nttps://www.rvbia.org/employment-arter-acquired-brain-injury/	
Ministry of Advanced Education	
Private Training Institutions Branch	Toll-free 1-800-661-7441
https://www.privatetraininginstitutions.gov.bc.ca/	PTI@gov.bc.ca
Information for students on a broad range of occupations.	
Student Aid BC	Toll-free 1-800-561-1818
https://studentaidbc.ca	
Student loans and grants.	
University of the Fraser Valley	604-504-7441
http://ufv.ca	T II (1 000 501 7111
Abbotsford (Main) Switchboard	Toll-free 1-888-504-7441
Chilliwack Switchboard	604-792-0025
Centre for Accessibility Services	604-504-7441
https://www.ufv.ca/accessibility/	Ext. 4528
	Toll-free 1-888-504-7441
A al. 14 [al. 1 a al. 1 al. 1 a al. 1	Ext. 4528
Adult Education	604-864-4621
AdultEd@ufv.ca	



Epilepsy and Seizure Disorders

What is epilepsy?

Epilepsy is a common condition that causes repeated seizures. The seizures are caused by bursts of electrical activity in the brain that are not normal. Seizures may cause problems with muscle control. movement, speech, vision, or awareness.

Epilepsy may develop even without any risk factors. Sometimes, a cause can't always be identified, especially in many forms of childhood epilepsy. For some people, epilepsy can result from a tumour, infection, or damage to the brain.

Children and older adults are most likely to develop epilepsy, but it can start at any age. It is possible that epilepsy may run in families. But you do not have to have a family history to develop epilepsy.

Epileptic seizures occur when abnormal bursts of electricity in the brain briefly upset normal brain function. It's not always clear what triggers the bursts of abnormal electrical activity.

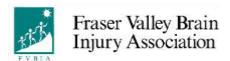
Conditions that can cause seizures include:

- Head injury.
- Stroke or conditions that affect the blood vessels (vascular system) in the brain.
- Hardening of the arteries (atherosclerosis) in the brain.
- Brain tumour.
- Brain infection, such as meningitis or encephalitis.
- Alzheimer's disease.
- Substance use disorder or withdrawal.

Tumours, scar tissue from injury or disease, or abnormal brain development may damage a specific area of the brain and cause partial seizures. But you may not have any of these conditions and still develop epilepsy.

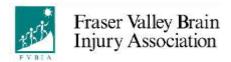
https://www.healthlinkbc.ca/illnesses-conditions/epilepsy/epilepsy

BC Epilepsy Society	604-875-6704
http://www.bcepilepsy.com/	info@bcepilepsy.com
Centre for Epilepsy & Seizure Education in BC	604-853-7399
http://www.esebc.ca/	info@esebc.ca

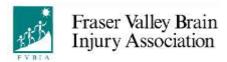


Equipment and Technology

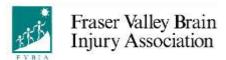
Assistive Technology British Columbia	604-264-8295
http://www.at-bc.ca/	
Provides assistive technology resources to make learning	
environments usable for people with disabilities throughout British	
Columbia.	
BC Centre for Ability (Main Office Vancouver)	604-451-5511
www.centreforability.bc.ca	
Provides community-based services that enhance the quality of	
life for children, youth and adults with disabilities and their families	
in ways that facilitate and build competencies and foster inclusion	
in all aspects of life.	
CanAssist	250-721-7300
https://www.canassist.ca/	
Develops innovative technologies and programs where there are	
gaps in existing services. We work with the exceptional students	
and faculty at the University of Victoria and partners in the wider	
community.	
Chilliwack & District Senior Resources Society	604-793-9979
https://www.cdsrs.ca/resources	info@cdsrs.ca
Has listings of local support groups or individuals with medical	
equipment for sale.	
CNIB Foundation	Toll-free 1-800-563-2642
https://cnib.ca/en/programs-and-services/tech?region=bc	info@cnib.ca
For people with visual impairments. Unleashing the power of	
technology lets you lead an independent life. Our "Technology"	
programs level the playing field, providing skills and training that	
focus on the accessible, available, and affordable technology.	
Community Brain Injury Program for Children and Youth	604-451-5511
http://mybrainonline.ca/	Toll-free 1-877-451-5511
The program mandate is to provide community-based services	
that enhance the quality of life of children, youth and adults with	
disabilities and their families in ways that facilitate and build	
aldabilities and their farmines in ways that facilitate and balla	



Disability Alliance BC	604-872-1278
http://disabilityalliancebc.org	
Advocacy Access Program	Toll-free 1-800-663-1278
Tax AID Helpline	Toll-free 1-877-940-7797
Our mission is to support people, with all disabilities, to live with	
dignity, independence and as equal and full participants in the	
community.	
Disability Foundation and Affiliated Societies	604-688-6464
http://www.disabilityfoundation.org/affiliated-societies.html	
info@disabilityfoundation.org	
Outdoor activities like sailing, hiking and paddling, or through the	
self-expression that comes from music and gardening, or the	
independence that comes from custom assistive devices. We also	
support participants to access other community resources.	
GF Strong Assistive Technology Service	604-737-6263
http://www.vch.ca/Locations-Services/result?res_id=913	
The service consults with and supports a client team in the	
assessment, selection, and application of technology to further an	
individual's goals related to communication, vocation, education,	
leisure, and independent living.	
MEDIchair	Toll-free 1-888-802-4857
http://www.medichair.com/	10II-IIee 1-800-002-4837
Our personal motivation comes from witnessing the change in the	
lives of our clients as their newly discovered mobility, accessibility	
and independence allows them to accomplish more than they ever	
thought possible. Financing available at some locations.	
arought possible. I manoring available at some locations.	
Neil Squire Society	604-473-9363
http://www.neilsquire.ca/	221 2 2300
Serve people with disabilities and their future employers, filling	Toll-free 1-877-673-4636
gaps in services and expertise. We facilitate innovative	info@neilsquire.ca
technology solutions to improve productivity for people with	
disabilities.	
North Shore Disability Resource Centre	604-985-5371
www.nsdrc.org	
The NSDRC offers many programs and services to people with	nsdrc@nsdrc.org
disabilities. Our programs welcome the participation and support	
of family, friends and volunteers.	



Pos-Abilities	604-961-0117
https://pos-abilities.org/	
https://pos-abilities.org/assistive-devices/	
Non-profit volunteer supported agency that helps improve the quality of life for people with disabilities, including those living with	
mobility issues, hearing loss, blindness, plus many other	
conditions requiring assistive devices. Can loan or give	
refurbished equipment to someone in need.	
Red Cross Health Equipment Loans Program	Toll-free 1-800-418-1111
https://www.redcross.ca/in-your-community/british-columbia-and-	
yukon/health-equipment-loans	
A referral from a Healthcare Professional as identified by the	
Health Authority or Health Organization is required.	
Disharand Osadas (sa Dishara	004.000.040
Richmond Centre for Disability	604-232-2404
www.rcdrichmond.org	
The RCD's purpose is to give people with disabilities the	
opportunity to participate in the community to the fullest extent of	
their ability and to improve their quality of life by working for -	
Inclusion, Independence & Empowerment.	
Rick Hansen Foundation	Toll-free 1-800-213-2131
https://www.rickhansen.com/news-stories/blog/rick-hansen-	
accessibility-team-work	
Works with businesses and organizations to help make them	
accessible to the public, through accessibility surveys and	
valuable input.	
Spinal Cord Injury BC	604-324-3611
https://sci-bc.ca/	
Spinal Cord Injury BC (SCI BC) is a not-for-profit organization	Toll-free 1-800-689-2477
dedicated to helping people with spinal cord injuries, and with	info@sci-bc.ca
related disabilities, adjust, adapt and thrive by providing	
answers, information and unique community experiences.	
Technology for Living	604-326-0175
https://technologyforliving.org/	Toll-free 1-866-326-1245
Help accessing respiratory equipment and services; Help assess,	
install and maintain environmental control systems, Help plan for	
independent living; Provides self-help resources; Fills supply	
orders; Provide aid and information over the phone; Organizes	
orders, i revide dia dila lilierittation ever the priente, erganizes	
independent living; Provides self-help resources; Fills supply	
events.	

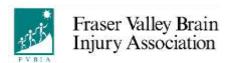


Family/Caregiver Support

Brain Injury Canada Caregiver E-Courses		
https://braininjurycanada.ca/en/caregiver/resources/courses/		
Canadian Center for Elder Law		
https://www.bcli.org/elder-law-resources/execsum/chapter6		
Caring for the Caregiver – Government of BC		
https://www2.gov.bc.ca/gov/content/family-social-		
supports/seniors/caring-for-seniors/caring-for-the-caregiver		
Chuck Jung Associates		604-874-6754
Virtual Caregiver Support Group for partners & parents		
Family Caregivers of British Columbia	Toll-free	1-877-520-3267
https://www.familycaregiversbc.ca/		
To improve the quality of life for family caregivers through support,		
information, and education. Caregiver Self-Assessment tool is		
available.		
Service Canada		
https://www.canada.ca/en/employment-social-		
development/campaigns/ei-improvements/access-care.html		
https://www.canada.ca/en/employment-social-		
development/programs/ei/ei-list/reports/compassionate-care.html		
http://www.cra-arc.gc.ca/tx/ndvdls/tpcs/ncm-		
tx/rtrn/cmpltng/ddctns/lns300-350/315/menu-eng.html		
http://www.cra-arc.qc.ca/medical/		
Compassionate Care Benefits, Caregiver Amount Tax Credit,		
Employment Benefits		







Virtual Caregiver Support Group

for partners and parents of people who have acquired brain injuries

Sessions will be offered virtually once a month starting in September 2023.

Registration is limited.

To register or for more information about the group, please contact Chuck Jung Associates at admin@chuckjung.com or call 604-874-6754.



Chuck Jung Associates

Psychological and Counselling Services www.chuckjung.com

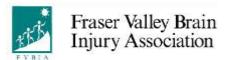
Sponsored by:



Fraser Valley Brain Injury Association

www.fvbia.org

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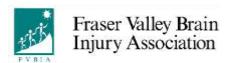


Financial Support, Tax Credits and Rebates

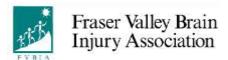
BC Housing	Toll-free	1-800-257-7756
https://www.bchousing.org/housing-assistance	10111100	1 000 201 1100
https://www.borlodoling.org/nodoling dooloterioo		
Canada Revenue Agency Excise Gasoline Tax Refund	Toll-free	1-800-959-8281
http://www.servicecanada.gc.ca/eng/goc/gasoline tax refund.sht	TOII-ITCC	1-000-333-0201
ml		
Chilliwack Community Services (debt counselling, legal advocacy)		604-792-4267
http://www.comserv.bc.ca/family-services		001102 1201
Free non-judgmental service available to anyone with financial		
problems.		
Credit Counselling Society	Toll-free	1-888-527-8999
https://www.nomoredebts.org/		. 555 52. 5550
Free credit counselling, low-cost debt solutions, and education to		
Canadians.		
Canada Mortgages and Housing		604-731-5733
http://www.cmhc-schl.gc.ca/en/index.cfm		001101010
Residential Rehabilitation Assistance Programs (R.R.A.P.)	Toll-free	1-800-639-3938
Funds renovations needed to accommodate any disabilities	10111100	1 000 000 0000
Turido roriovatione ricodod to decommodate arry disabilities		
Canadian Pension Plan (CPP)	Toll-free	1-800-277-9914
http://www.servicecanada.gc.ca/eng/services/pensions/cpp/index.s		
html		
For TTY/DD device users only	Toll-free	1-800-255-4786
For Vocational Rehabilitation Program	Toll-free	1-800-277-9914
For service in French	Toll-free	1-800-277-9915
CPP includes a disability pension, child and spouse benefits, and		
death benefits.		
Canada Revenue Agency (Individual Income Tax Enquiries)	Toll-free	1-800-959-8281
	Toll-free	1-800-665-0354
Comore Cappionion	10111100	
Disability Alliance of BC		604-875-0188
http://www.disabilityalliancebc.org/		
Programs		604-872-1278
Advocacy Access Help Line	Toll-free	1-800-663-1278
Advocacy group with respect to pension plan, disability appeals,		
MHR and MCF, disability rights, building access and home support.		
http://www.disabilityalliancebc.org/ Programs Advocacy Access Help Line Advocacy group with respect to pension plan, disability appeals,	Toll-free Toll-free	1-800-665-035 1-800-387-119 1-877-815-236 604-875-018 604-872-127

www.fvbia.org

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Disability Tax Credit	
http://www.cra-arc.gc.ca/tx/ndvdls/sgmnts/dsblts/dtc/menu-	
eng.html	
The disability tax credit (DTC) is a non-refundable tax credit that	
helps persons with disabilities, or their supporting persons reduce	
the amount of income tax they may have to pay.	
Homeowner's Grants Administration	250-356-8904
https://www2.gov.bc.ca/gov/content/taxes/property-taxes/annual-	
property-tax/home-owner-grant	
Disability Grant for aid or reduction in property taxes	Toll-free 1-888-355-2700
Property tax deferment- for local taxes, contact your local city hall	10111100 1 000 000 2700
- for rural tax information - Service BC	Tall from 1 900 662 7967
- for rural tax information- Service BC	Toll-free 1-800-663-7867
Government of Canada Income Security Programs	Toll-free 1-800-277-9914
https://www2.gov.bc.ca/gov/content/family-social-	
supports/seniors/financial-legal-matters/income-security-programs	
Old Age Security Guaranteed Income Supplement	
Canada Pension Plan Survivors and Disabled Benefits	
Ministry of Social Development and Poverty Reduction	
http://www.gov.bc.ca/sdsi	
Chilliwack /Agassiz	604-703-6900
Abbotsford	604-870-5811
Hope	604-869-4929
Mission	604-814-1000
Langley	604-532-3666
Income Assistance, EI, CPP, Child Tax Benefits, inquire about	00+ 302 3000
Disability Benefits	
Disability Defletts	
Diagnood Lifetime Advecces Network (DLAN)	778-819-1726
Planned Lifetime Advocacy Network (PLAN)	776-619-1726
www.plan.ca	
Assists with financial issues and applying for disability benefits	
Revenue Services of BC (Fuel Tax Refund for those with a	Toll-free 1-877-388-4440
Disability)	
https://www2.gov.bc.ca/gov/content/taxes/sales-taxes/motor-fuel-	
carbon-tax/fuel-tax-refund/apply-for-	
refund?keyword=provincial&keyword=fuel&keyword=tax&keyword	
<u>=rebate</u>	
Provincial Fuel tax rebate, 25% ICBC disability discount	
Special Education Technology BC (Set BC)	604-261-9450
http://www.setbc.org	
Specialized equipment and funding Tech Support	Toll-free 1-866-738-3375



Food Banks and Food Support

Food Banks:

You can use the Find a Food Bank tool to search for a food bank in your community. No food bank showing in your area? Please check with the location nearest you or call 211 to see if there are smaller food banks close by.

https://foodbankscanada.ca/find-a-food-bank/

Agassiz-Harrison Food Bank

7086 Cheam Ave

Agassiz British Columbia V0M 1A0

Archway Food Bank

33914 Essendene Ave

Abbotsford British Columbia V2S 2H8

Friends in Need Food Bank

22726 Dewdney Trunk Road

Maple British Columbia V2X 3K2

Hope Community Services

434 Wallace St.

Hope BC V0X 1L0

Salvation Army - Chilliwack

46746 Yale Road

Chilliwack British Columbia V2P 2N4

St. Joseph's Food Bank (BC)

32600 7th Avenue

Mission British Columbia V2V 4J3

Food Supports from other Sources:

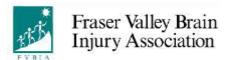
Fraser Health: Free and Low-Cost Food Directory

https://www.fraserhealth.ca/health-topics-a-to-z/free-and-low-cost-food-directory

Local communities in Fraser Health have services available to provide either low-cost or free food to their residents. Free and low-cost food directory has lists of food, meal, and lower-cost grocery options organized by community. These lists are a collection of many local organizations whose programs can change frequently. Local First Nations and Sikh Temples may also offer food support.

Check with your health authority for similar lists. https://www2.gov.bc.ca/gov/content/health/aboutbc-s-health-care-system/partners/health-authorities/regional-health-authorities

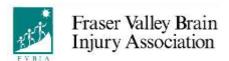




Government Services

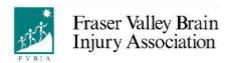
Enquiry Canada		Toll-free	1-800-0-Canada
http://canada.gc.ca			
Information on Federal Government services		Toll-free	1-800-622-6232
Service BC Contact Centre - Enquiry BC			
http://www.servicebc.gov.bc.ca/about_servicebc/ In Victoria			387-6121
In Vancouver			604-660-2421
Elsewhere in B.C.		Toll-free	1-800-663-7867
Outside B.C.			604-660-2421



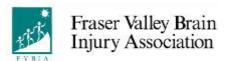


Health Services

Each Health Authority has specific programs or departments for account of the contact your region's health authority office for in		injury services.
Health Authorities:		
Provincial Health Services Authority (PHSA) (Vancouver)		604-675-7400
http://www.phsa.ca/		
Fraser Health Authority (Surrey)		604-587-4600
http://www.fraserhealth.ca/	Toll-free	1-877-935-5669
Acquired Brain Injury Services		604-520-4175
Interior Health Authority (Kelowna)		250-862-4200
http://www.interiorhealth.ca/Pages/default.aspx		250-002-4200
The part of the data to the da		
Northern Health Authority (Prince George)		250-565-2649
http://www.northernhealth.ca/	Toll-free	1-866-565-2999
		004 700 005
Vancouver Coastal Health Authority (Vancouver)	T " (604-736-2033
http://www.vch.ca/	I oll-free	1-866-884-0888
Vancouver Island Health Authority (Victoria)		250-370-8699
http://www.viha.ca/	Toll-free	1-877-370-8699
Other Health Services:		
Adult and Youth Addiction Services Lower Mainland		604-660-9382
Outside Lower Mainland	Toll-free	1-800-663-1441
BC NurseLine - "811 Health Link"	Toll-free	1-866-215-4700
http://www.healthlinkbc.ca/servicesresources/		
DC Concer Agency (French Velley Contro)	Tall from	1 000 500 2005
BC Cancer Agency (Fraser Valley Centre) http://www.bccancer.bc.ca/default.htm	Toll-free	1-800-523-2885
TREP.// WWW.DOCATIOOT.DO.CA/GCTAGIT.TITIT		
Brain Tumour Foundation of Canada	Toll-free	1-800-265-5106
http://www.braintumour.ca/		
Construct Dates Association of DC (1)	T - U (4 000 000 000 1
Cerebral Palsy Association of BC (Vancouver)	Toll-free	1-800-663-0004
http://bccerebralpalsy.com		
Eating Disorder Resource Centre of BC (Kelty Resource Centre)	Toll-free	1-800 665-1822
http://keltyeatingdisorders.ca/		



Heart and Stroke Foundation of BC & Yukon		Toll-free	1-888-473-4636
http://www.hsf.bc.ca/	Vancouver Office		778-372-8052
Research, health promotion and advocacy	Head Office		604-736-4404
Health and Seniors Information Line		Toll-free	1-800-465-4911
http://www.seniorsservicessociety.ca/bc_healt	th.html		
Health Insurance BC Outside V	ancouver & Victoria	Toll-free	1-800-663-7100
	Vancouver area		604-683-7151
http://www.health.gov.bc.ca/insurance/index.h	<u>ıtml</u>		
Healthy Kids Program		Toll-free	1-866-866-0800
http://www.eia.gov.bc.ca/publicat/bcea/HealthyKids.htm			
Health Link BC – Dietician Services			604-732-9191
http://www.healthlinkbc.ca/servicesresources/		Toll-free	1-800-667-3438
Medical Services Plan (MSP) and Fair Pharma	acare		
https://www2.gov.bc.ca/gov/content/family-soc	cial-		
supports/seniors/health-safety/health-care-pro	ograms-and-		
services/pharmacare			

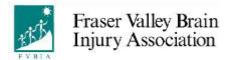


Health Units

Health Units can provide information and regarding nutrition, speech and hearing, child development, dental, public health & other issues.

For contact information for Health Units outside the Fraser Valley, contact your Health Authority. https://www2.gov.bc.ca/gov/content/health/about-bc-s-health-care-system/partners/healthauthorities/regional-health-authorities

Fraser Health Authority Head Office	604-587-4600
http://www.fraserhealth.ca/	
Abbotsford Health Unit	604-864-3400
104 – 34194 Marshall Road	
Agassiz Health Unit	604-793-7160
7243 Pioneer Ave, P.O. Box 104	
Chilliwack Heath Unit	604-702-4900
45470 Menholm Road	004-702-4900
To Tro Monitolini read	
Hope Health Unit	604-860-7630
444 Park Street	
Mission Health Unit	604-814-5500
32618 Logan Ave	004 014 3300
020.0 2030	
Langley Public Health Unit	604-539-2900
22033 Fraser Highway	



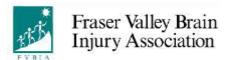
Home Care Services

Comfort Keepers	Toll-free 1-866-965-6015
www.comfortkeepers.com	
Fraser Health Home and Community Care Services	Toll-free 1-855-412-2121
https://www.fraserhealth.ca/health-topics-a-to-z/home-and-	
community-care/accessing-home-and-community-care-	
services#.Xk3vBihKjIU	
Nurse Next Door	604-670-0258
<u>www.nursenextdoor.com</u>	
Right at Home Canada	604-330-9909
info@rightathomecanada.com	
www.rightathomecanada.com/fraser-valley	
Offer a full range of home care and nursing care services for	
those with physical, medical, or memory impairment.	



Home Health Care & Assistance





Housing and Residential Services

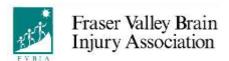
		204 252 7224
Archway Community Services – Abbotsford		604-859-7681
https://archway.ca/program/supportive-housing-hearthstone/		
List of emergency shelters, Hearthstone Supportive housing.		
BC Housing - Rental Assistance Program		604-433-2218
www.bchousing.org		
Supportive & Emergency Housing and rent subsidy program	Toll-free	1-800-257-7756
BC Non-Profit Housing Association		604-291-2600
http://bcnpha.ca/	Toll-free	1-800-494-8859
Communitas Supportive Care Society (Abbotsford)		604-850-6608
http://www.communitascare.com		
Individualized Living Options Program		
Fraser Health Authority Acquired Brain Injury Services		604-520-4175
http://www.fraserhealth.ca/your-care/home-and-community-		
care/home-health-services/acquired-brain-injury-		
program/services/acquired-brain-injury-services		
Residential care services provided to people who can't live		
independently & require 24-hour supervision & support.		
Homeless Outreach Providers:		
Salvation Army Abbotsford		604-852-9305
Salvation Army Chilliwack		604-792-0001
Transition Society Hope		604-869-5111
Stepping Stone Langley		604-530-5033
Community Services Mission		604-826-3634
http://missioncommunityservices.com/homeless-outreach		001 020 0001
nttp://missioncommunityservices.com/nomeless-outredon		
Strive Living Society		604-936-9944
http://striveliving.ca/		004 000 0044
Assisted Independent Living Program provides accommodation		
options, family care homes and semi-independent living		
options, family care nomes and semi-independent living		
Residential Tenancy Office	Toll-free	1-800-665-8779
www.rto.gov.bc.ca	1011-1166	1-000-003-0113
Provides information about your rights as a tenant/		
landlord and dispute resolution services.		
ומוזעוטוע מוזע עוטףענפ ופטטוענוטון אפן עוטפט.		
Tenant Resource & Advisory Centre (TRAC) Information Hotline		604 255 0546
	Toll from	604-255-0546
http://tenants.bc.ca/	Toll-free	1-800-665-1185
Vanagurar Paggurag Casisty		604 704 4000
Vancouver Resource Society		604-731-1020
WWW.Vrs.org		
Provides accessible housing with support services, assisted		
living, independent living, apartment living		

www.fvbia.org

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201 – 2890 Garden St. Abbotsford, BC, V2T 4W7 Ph.: 604-557-1913 T.F.: 1-866-557-1913 Fax: 604-850-2527 info@fvbia.org
Funded in part by the Province of BC, Brain Injury Alliance & Fraser Health Authority Acquired Brain Injury Services





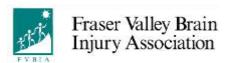
Housing (Private Residential Care for People with Acquired Brain Injuries)

Lower Mainland/Fraser Valley		
Cheshire Home Society		604-540-0686
http://cheshirehomes.ca/		
501-625 5th Ave. New Westminster V3M 1X4		
Connect Langley (Connect Communities)		604-534-0705
www.connectcommunities.ca		
20445 - 73A Avenue, Langley, BC, V2Y 1V1		
The Evergreen Hamlets at Fleetwood – H & H Total Care		604-597-7906
https://www.evergreenhamlets.com/		
8382 – 156 th Ave Surrey, BC, V3S 3R7		
PLEA Folkstone		604-597-7906
https://www.plea.ca/adult-programs/folkstone/		
Graceland Gates/Ruby Willows		
http://gracelandgates.ca/welcome/		604-871-0450
6587 238th Street, Langley, BC, V2Y 2H3		001 07 1 0 100
5507 250th Girect, Earligicy, BO, V21 2115		
Hylan Home	(Gate)	604-510-4283
32223 Hylan Avenue, Abbotsford, BC, V2T 1S8		
L & T Rehabilitation Services		604-850-8122
202 - 2661 Kingsway, Vancouver, BC, V5R 5H4		
https://www.kellysearch.com/listing/l-t-services-ltd-vancouver-bc		
Kamloops	+	
Westsyde Care Residence		604-439-7545
http://www.thehamletsatwestsyde.com/		001 100 1010
2980 Westsyde Road, Kamloops, BC, V2B 7E9		
Ponderosa Community Respite Program		250-579-7675
http://www.interiorhealth.ca		230-313-1013
425 Columbia Street, Kamloops, BC V2C 2T4		
Kelowna		
Avonlea Care Centre Limited		250-374-5735
http://www.avonleacare.com/		200-014-0100
1658 Blondeaux Crescent, Kelowna, BC, V1Y 4J7		
Connect Lake Country (Connect Communities)		250-762-4378
www.connectcommunities.ca		200-102-4310
11438 Bottom Wood Lake Road, Winfield, BC, V4V 1V4		

www.fvbia.org

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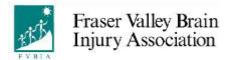




Victoria	
Cridge Centre for the Family	250-479-5299
http://cridge.org/	
MacDonald House (B I Services)	
1251 Santa Rosa Avenue, Victoria, BC, V8Z 2V5	
Prince George	
Prince George Brain Injured Group	
http://www.pgbig.ca/	
Office: 1237 4 th Ave, Prince George, BC, V2L 3J5	250-564-2447
Quince Street House	250-562-6265
2012 Quince Street, Prince George, BC, V2L 5B4	

There may be other qualified residential facilities or family care homes in your area than the ones listed here. Please contact your local brain injury association for more information. Your local Health Authority may have housing resources as well if you qualify for services.





Indigenous Peoples

Please note that this is not a complete list of all resources and First Nations Communities.

A:yelexw Center for Hope and Healing	604-796-2177
https://www.seabirdisland.ca/index.php/service/ayelexw-center-	Toll-free 1-800-788-0322
for-hope-and-healing/	
Aboriginal Housing	
http://www.bchousing.org/Initiatives/Creating/AHI	
Aboriginal Housing Providers List (BC Housing)	
http://www.bchousing.org/Find/aboriginal/AHL	
Aboriginal Homeless Outreach Program (Housing Matters BC)	
http://www.bchousing.org/Options/Emergency_Housing/AHOP	
Links to housing, income assistance, community-based	
support services.	
Aboriginal Transformative Justice Services	604-251-7201
http://www.povnet.org/node/2583	
BC Aboriginal Network on Disability Society (BCANDS)	250-381-7303
www.bcands.bc.ca	Toll-free 1-888-815-5511
Provides a variety of support services and resources to promote	
the betterment of aboriginal people with disabilities	
British Columbia Assembly of First Nations - Map	
https://www.bcafn.ca/first-nations-bc/interactive-map	
Access information about BC First Nations Communities	
Community Futures – CFDC Sto:lo	604-858-0009
http://www.stolocf.ca/	
Offers business support, lending and training	
Chawsthil Integrated Health Team Fraser Health East	604-702-4975
First Nations Health Authority	604-693-6500
http://www.fnha.ca/	Toll-free 1-866-913-0033
Communicable Disease Control, eHealth, Environmental health,	
Research, Knowledge Exchange & Evaluation, Health living &	
wellness planning, Maternal, Child & Family Health, Mental Health	
& Substance Use, Traditional healing, Nursing services	
Fig. 1. No. 1. DOLG 1. L. No. 1.	
First Nations in BC Knowledge Network	
https://fnbc.info/resources	
A space to exchange information between First Nations	
communities	

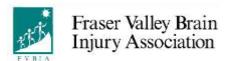
www.fvbia.org

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201 – 2890 Garden St. Abbotsford, BC, V2T 4W7 Ph.: 604-557-1913 T.F.: 1-866-557-1913 Fax: 604-850-2527 info@fvbia.org
Funded in part by the Province of BC, Brain Injury Alliance & Fraser Health Authority Acquired Brain Injury Services





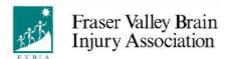


Fraser Region Aboriginal Friendship Centre	
https://www.facebook.com/FRAFCA/	
Fraser River Indigenous Centre	604-458-0151
https://www.frisociety.ca/	
Kla-how-eya Aboriginal Health and Wellness Clinic	604-587-4774
https://www.fraserhealth.ca/Service-Directory/Service-At-	
Location/5/D/kla-how-eya-healing-placesurrey#.XsXOJGhKjIU	
Mamele' Awt Qweesome Housing Society	604-820-3324
http://www.mqhs.ca/	
137-34110 Lougheed Highway, Mission	
Metis Nation BC	604-557-5851
https://www.mnbc.ca/	Toll free 1-800-940-1150
Mission Aboriginal Family Place	604-820-4693
http://www.stolonation.bc.ca/services-and-programs/early-	
childhood/mafp.htm	
136-34110 Lougheed Highway, Mission	
Mission Indian Friendship Centre Society	604-826-1281
http://www.mifcs.bc.ca/programs.html	
Seabird Band Office	604-796-2177
http://www.seabirdisland.ca/	
Sto:lo Employment Services	604-847-3299
http://www.saset.ca/	
Sto:lo Nation Health Services	604-858-0468
http://www.stolonation.bc.ca/	
Services to the Stó:lō and Aboriginal communities	
, and the second	
Sts'ailes (formerly Chehalis Band)	604-796-2116
http://www.stsailes.com/	
Wilma's Transition House	604-858-0468
http://www.xolhemetsociety.org/	
Offers emergency housing and support for women & their children	
who have experienced violence.	
Xyolhemeylh Child & Family Services	Toll-free 1-866-851-4619
https://www.fvacfss.ca/ After Hours	Toll-free 1-800-663-9122
2335 McCallum Road, Abbotsford	604-870-5888
5-7201 Vedder Road, Chilliwack	604-858-0113
34110 Lougheed Highway, Mission	604-820-2595
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fraserhealth



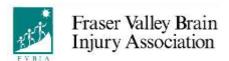


Internet Resources

Association of Injured Motorcyclists BC	http://www.aimvancouver.com/
bc211 Online Directory	http://www.bc211.ca
BC Brain Injury Association	www.brainstreams.ca
Brain Games & Education (interactive site)	www.lumosity.com
Brain Injury Alliance	www.braininjuryalliance.ca
Brain Injury Association of America	www.biausa.org
Brainstreams	www.brainstreams.ca
BrainTrust Canada	http://braintrustcanada.com
Bulkley Valley Brain Injury Association	www.bvbia.ca
Central Okanagan Brain Injury Society	www.braintrustcanada.com
Centre for Neuro Skills TBI Resource Guide	www.neuroskills.com
Comox Valley Head Injury Society	www.cvhis.org
Fraser Valley Brain Injury Association	www.fvbia.org
Kamloops Brain Injury Association	www.kbia.ca
Nanaimo Brain Injury Society	www.nbis.ca
Northern Brain Injury Association	www.nbia.ca
Ontario Brain Injury Association	www.obia.on.ca
Powell River Brain Injury society	http://braininjurysociety.com/
Prince George Brain Injured Group Society	www.pgbig.ca
South Okanagan Similkameen BI Society	www.sosbis.com
Stroke Recovery Canada	www.strokerecoverycanada.com
Stroke Recovery Association of BC	www.strokerecoverybc.ca
BrainTrust	www.braintrust.org
Perspective Network	www.tbi.org
Traumatic Brain Injury Resource Centre	www.braininjuryresources.org
Victoria Brain Injury Society	www.vbis.ca
Waiting While Someone is in a Coma	www.waiting.com

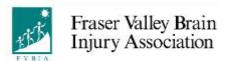




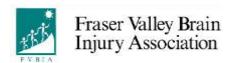


Job Skills and Training

Archway Community Services	604-859-7681
https://archway.ca/programs/#employment	
BC Employment Program Hub	
https://www.cfeebc.org/program-search/	
Online tool to help employment advisers identify non-	
Employment Program of BC publicly-funded employment	
programs for their clients.	
programs for their chems.	
Bowman Employment Services	604-534-0440
http://www.getyouthworking.ca/	Toll-free 1-877-504-5515
http://www.bowman-canadabcjobgrant.ca/	
Funding for training if unemployed, 15 to 30 & not eligible for E.I. BC Job Grant Delivery Partner	
Bridging the Gap (Employment Readiness for Women)	604-859-6790
http://www.findingyourway.ca/index.php?id=34	Toll-free 1-866-859-6790
Chilliwack	604-702-0361
O TIMIN WOOK	001702 0001
Buxton Consulting	604-504-5419
http://www.buxtonconsulting.org/index.php	0010010110
CARE (Career Assistance & Resources for Employment)	
Must be unemployed, working under 20 hours/week, or on E.I.	
Abbotsford	604-755-3388
Mission	604-814-0732
IVIIOSIOII	004-014-0732
Chilliwack Community Services	604-792-4267
http://www.comserv.bc.ca/employment/	
Chilliwack Employment Services (CES)	604-702-4664
http://www.cesbc.com/links.html	
Chilliwack Resource Centre	604-702-9595
http://www.chilliwack.com/main/page.cfm?id=1387	
Referral service, provides information on free community	
services, Income tax preparation, phone/fax/photocopying	
, and the second	
Chilliwack Society for Community Living	604-792-7726
http://cscl.org	
Must qualify for services by IQ level	
Community Employment Services	
https://411.ca/business/profile/6380679	
Agassiz	604-796-0266



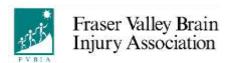
Community Futures – Fraser Valley Self Employment Program		004.004.5770
Abbotsford		604-864-5770
http://www.communityfutures.ca/		604-793-4334
http://www.communityrutures.ca/		
Community Futures South Fraser	Toll-free	1-877-827-8249
,		
Community Living BC (Abbotsford)		604-532-4900
http://www.communitylivingbc.ca/about-us/contact/local-clbc-		
offices/fraser-region/		
Funds innovative projects		
Douglas College Foundations Workplace Skills		
Abbotsford		604-852-5520
Chilliwack		604-793-9050
http://www.douglascollege.ca/programs-courses/training-		33.733.0000
group/jobs-search-career-development/foundations-workplace-		
<u>skills</u>		
Must be unemployed or working fewer than 20 hours per week		
Dr. Gur Singh Education and Training Endowment Fund		
Brain Injury Alliance		
https://www.drgursinghgrants.ca/ Grants for individuals with brain injury and organizations for		
education and training opportunities.		
education and training opportunities.		
Employment Standards Information Line	Toll-free	1-800-663-3316
http://www.labour.gov.bc.ca/esb/		
Free Rein Associates Ltd Boston Bar/Hope		604-869-2279
http://freereinassociates.ca/		
EV Franksyment 9 Cymnart Carriaga Cagnarativa - Warls DC		CO4 70C 00CC
F.V. Employment & Support Services Cooperative – Work BC http://fvessc.com/services/employment-services		604-796-0266
Agassiz, Hope & Mission		
Agassiz, Hope & Wission		
Langley Association for Community Living		604-534-8611
http://langleyacl.com/		
Must qualify for services by IQ level		
Ministry of Social Development Information Line	Toll-free	1-866-866-0800
Mission Association for Community Living		604-826-9080
http://missionacl.org/		
Must qualify for services by IQ level		
MCA Copiety for Community Living (Abb staford)		604 950 6000
MSA Society for Community Living (Abbotsford)		604-852-6800
http://msasociety.com/		



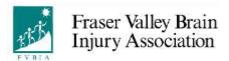
Neil Squire Society Employment Program for Persons with Disabilities		604-473-9363
http://www.neilsquire.ca/	Toll-free	1-877-673-4636
Must be unemployed / underemployed and have a physical		
disability that is a barrier to employment		
Open Door Group (Open Door Social Services Society)		604-876-0773
www.opendoorgroup.org	Toll-free	1-866-377-3670
Helps people to find employment, identifies hiring needs,		
provides information and support around accommodations and		
puts forward qualified candidates based on matching skills and		
abilities. Supports employers to hire persons with disabilities and		
barriers to employment. Vancouver and Richmond areas only.		
Raincoast Community Rehabilitation Services		604-444-3770
www.raincoastrehab.ca	Toll-free	1-800-535-9988
Provides vocational assessments and services		
Service Canada Centre		
http://www.servicecanada.gc.ca/eng/home.shtml		
Abbotsford		604-854-5852
Chilliwack		604-792-1371
Service Canada Centres for Youth (SCCY)		
www.servicecanada.gc.ca www.youth.gc.ca		
For information about jobs, education, careers or finances		
Strategic Corporate Resolutions Inc.		
http://strategyforbusiness.com/		CO4 0E4 COO
Abbotsford		604-854-6292
Student Services at Thompson Rivers University	Toll-froo	1-800-663-9711
(Open University)	1011-1166	1-000-003-37 11
http://www.tru.ca/distance/services.html		
http://www.trd.ca/distarree/services.html		
· · · · · · · · · · · · · · · · · · ·		
Triangle Community Resources		
Triangle Community Resources http://www.triangleresources.com/		
http://www.triangleresources.com/		604-792-8000
http://www.triangleresources.com/ Chilliwack		604-792-8000 604-539-9850
http://www.triangleresources.com/ Chilliwack Langley		604-539-9850
http://www.triangleresources.com/ Chilliwack Langley Mission		604-539-9850 604-814-0052
http://www.triangleresources.com/ Chilliwack Langley Mission RITE - 6-week program for men Abbotsford		604-539-9850 604-814-0052 604-859-0033
http://www.triangleresources.com/ Chilliwack Langley Mission RITE - 6-week program for men Abbotsford WRITE - 6-week program for women Abbotsford		604-539-9850 604-814-0052 604-859-0033 604-854-1500
http://www.triangleresources.com/ Chilliwack Langley Mission RITE - 6-week program for men Abbotsford		604-539-9850 604-814-0052 604-859-0033
http://www.triangleresources.com/ Chilliwack Langley Mission RITE - 6-week program for men Abbotsford WRITE - 6-week program for women Abbotsford Aboriginal Outreach Chilliwack	Toll-free	604-539-9850 604-814-0052 604-859-0033 604-854-1500 604-792-8000
http://www.triangleresources.com/ Chilliwack Langley Mission RITE - 6-week program for men Abbotsford WRITE - 6-week program for women Abbotsford Aboriginal Outreach Chilliwack Vancouver Coastal Open Door Group	Toll-free	604-539-9850 604-814-0052 604-859-0033 604-854-1500
http://www.triangleresources.com/ Chilliwack Langley Mission RITE - 6-week program for men Abbotsford WRITE - 6-week program for women Abbotsford Aboriginal Outreach Chilliwack	Toll-free	604-539-9850 604-814-0052 604-859-0033 604-854-1500 604-792-8000
http://www.triangleresources.com/ Chilliwack Langley Mission RITE - 6-week program for men Abbotsford WRITE - 6-week program for women Abbotsford Aboriginal Outreach Chilliwack Vancouver Coastal Open Door Group	Toll-free	604-539-9850 604-814-0052 604-859-0033 604-854-1500 604-792-8000





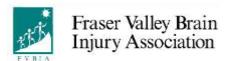


WorkBC	Toll-free	1-877-952-6914
https://www.workbc.ca/		
Helps people find jobs, explore career options and improve their skills		
Work Exploration Program (Kwantlen College – Langley)		604-599-3215
http://www.kpu.ca/aca/appd/work-exploration		
Workers' Compensation Appeal Tribunal (WCAT)	Toll-free	1-800-663-2782
http://www.wcat.bc.ca/		
WorkSafe BC		
http://www.worksafebc.com/		
WorkSafe BC Claim Reporting & Information Centre	Toll-free	1-888-967-5377
WorkSafe Emergency Line (after 4:30 pm)	Toll-free	
WorkSale Emergency Line (after 4.30 pm)	1011-11ee	1-000-922-4337
Workers' Advisors Office	Toll-free	1-800-663-4261
http://www.labour.gov.bc.ca/wab/		
Assists injured workers		
		221 -2- 2221
Vocational Rehabilitation Program Vancouver Coastal Health		604-737-6291
http://www.vch.ca/locations-and-services/find-health-services/?program id=11791		
Provides supportive counselling, assessment and guidance,		
graduated return-to-work program, liaison with employers and		
insurance plan consultants, obtaining funding and benefits, by referral.		
Youth Employment Resource Centre (YERC)		
http://www.yrc.ca/		
Abbotsford		604-859-9454
Langley		604-534-8874
Free services to unemployed/underemployed youth 15 to 30		



Legal

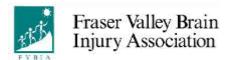
Chilliwack Community Services	604-792-4267
http://www.comserv.bc.ca/	604-793-7243
Access to Justice Legal Services: legal information and court	
preparation provided by volunteer lawyers	
proparation promote any resulting and	
Clicklaw	
https://www.clicklaw.bc.ca/helpmap/service/1019	
Family Justice Centres operate across BC to provide services to	
British Columbians going through separation or divorce. Each	
centre is staffed by accredited Family Justice Counsellors,	
specially trained to help families with parenting arrangements,	
contact with a child, guardianship, and support issues.	
Disability Law Clinic – DABC	236-427-1108
	Toll-free 1-800-663-1278
https://disabilityalliancebc.org/program/disability-law-clinic/	
Provides a Summary Advice and Referral Service which is a free,	
confidential legal service, directly to persons with disabilities from	
across BC, on certain disability-related areas of law	
Nichas Danasa al Diagraia a Danasa a Cantra O Danistra	004 400 7444
Nidus Personal Planning Resource Centre & Registry	604-408-7414
Representation Agreement Resource Centre (Vancouver)	
http://www.nidus.ca/	
Find out about your rights on making health care decisions and	
what might happen if you become incapable of making decisions	
(representation agreements, powers of attorney).	
Legal Aid Services	
http://www.lss.bc.ca/	
Greater Vancouver	604-408-2172
Outside Greater Vancouver	Toll-free 1-866-577-2525
UBC Law Students' Legal Advice Program	604-822-5791
http://www.lslap.bc.ca/	
Transunion Canada	Toll-free 1-800-663-9980
http://www.transunion.ca/	
For people under threat of being taken advantage of or who are the	
victims of identity theft.	
Equifax	Toll-free 1-800-465-7166
http://www.consumer.equifax.ca/home/en_ca	
For people under threat of being taken advantage of or who are the	
victims of identity theft.	



Law Firms Experienced in Brain Injury

The following is not an exhaustive list of law firms with expertise in brain injury. Inclusion in this package is not an endorsement of services provided by listings or advertisers. For information about law firms with expertise in brain injury for your specific issues, contact Fraser Valley Brain Injury Association at info@fvbia.org or 604-557-1913.

Baker Newby LLP	
www.bakernewby.com	
Abbotsford	604 852-3646
Chilliwack	604-792-1376
Brain and Injury Law – Collette Parsons Corrin LLP	604-662-7777
https://braininjurylaw.ca/	Toll-free 1-800-999-4991
CBM Law, LLP	604-533-3821
https://rdmlawyers.com/	
David H. Doig & Associates	604-687-8874
http://daviddoig.com/	
Murphy Battista LLP	Toll-free 1-888-683-9621
www.murphybattista.com	
Paine Edmonds, LLP Lawyers	604-683-1211
http://www.pelawyers.com/	
Patten Thornton, Barristers & Solicitors	604-795-9188
http://pattenthornton.com/	004-793-9100
http://pattenthom.com/	
RDM Lawyers	604-855-2121
https://rdmlawyers.com/	00+ 000 2121
nttpo://tarnawyoro.com/	
Simpson Thomas Associates	604-689-8888
https://simpsonthomas.com/	33. 333 3000
Slater Vecchio, LLP	604-682-5111
http://www.slatervecchio.com/	
Waterstone Law Corp	604-824-7777
www.waterstonelaw.com	
Zak & Decker Law	250-372-1221
https://www.zakanddeckerlaw.com/	

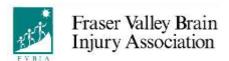


Mental Health Services

Available 24 hours a day. 310-Mental Health: Call 310-6789 (no area code needed) toll-free anywhere in B.C. to access emotional support, information and resources specific to mental health and substance use issues.

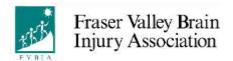
BC Mental Health Services	
http://www.bcmhsus.ca/	
for questions about mental health issues such as depression	
and services in your area.	
Canadian Mental Health Association – BC	604-688-3234
http://www.cmha.bc.ca/	Toll-free 1-800-555-8222
Child & Youth Mental Health	604-514-2711
http://www.mcf.gov.bc.ca/mental_health/	
Mental Health After Hours Service	Toll-free 1-877-384-8062
Mental Health Centres	
https://www.fraserhealth.ca/Service-Directory/Services/mental-	
health-and-substance-use/mental-health-centres/mental-	
health-centres#.Xs3Fu2hKjlU	
Abbotsford	604-870-7800
Agassiz Community Health Services	604-793-7160
Chilliwack	604-702-4860
Creative Centre Society (Abbotsford)	604-850-1168
Hope (Adult)	604-860-7733
Langley (Adult)	604-514-7940
Mission	604-814-5600
Mental Health Info Line	Toll-free 1-800-661-2121



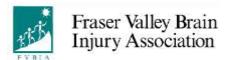


Multicultural Services

Archway Community Services	604-859-7681
https://archway.ca/programs/#newcomers	
Variety of programs for newcomers	
Affiliation of Multicultural Societies and Service Agencies of BC	604-718-2780
www.amssa.org	Toll-free 1-888-355-5560
Includes over 75 multicultural agencies providing immigrant settlement & multicultural services. Multicultural Health, Immigrant Settlement & Integration, Multiculturalism & Diversity. Has online resources and research/publications. Links to Lower Mainland Community Services by region	
	224 722 4227
Chilliwack Community Services	604-792-4267
www.comserv.bc.ca	
	224 727 2227
DIVERSEcity Community Resources Society (DCRS) Surrey	604-597-0205
www.dcrs.ca	
Immigrant Services Society of BC (ISS) (Vancouver)	604-684-2561
www.issbc.org	004-004-2301
Provides a variety of services – educational, settlement &	
employment. Promotes integrated and equitable communities	
employment. I Terriotee integrated and equitable communities	
Indo Canadian Seniors' Society	604-591-1795
http://indocanadianseniorssociety.com/	0010011700
TREP.//III.docurradianiconioroscoloty.com/	
Langley Community Services Society	604-534-7921
www.lcss.ca	33 : 33 : 132 :
Mission Community Services Society (MCSS)	604-826-3634
www.missioncommunityservices.com	33.13_3000.
Multicultural Helping House Society	604-359-1809
http://helpinghouse.org/	
Settlement assistance, employment, social services, skills	
enhancement, respite & housing assistance, legal assistance,	
and education services for new immigrants in many languages.	



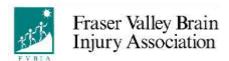
Multi-Lingual Orientation Service Association for Immigrant	604-254-9626
Communities (MOSAIC) (Vancouver)	
www.mosaicbc.com	
Addresses issues affecting immigrants and refugees during	
settlement and integration. No fee Employment Programs, English Language Centres. Family Programs focusing on Early Childhood	
Development and Education, Violence Prevention & Counselling,	
and Youth; Family Support Programs; Multicultural Victim Services	
Program; Community Outreach; Interpretation & Translation	
Services	
CONTROL	
OPTIONS: Surrey Community Services Society	604-596-4321
www.options.bc.ca	
Pacific Immigrant Resources Society (PIRS) (Vancouver)	604-298-5888
www.pirs.bc.ca	
Provides programs and services for immigrant women and their	
young children. Provides opportunities to develop knowledge,	
skills and confidence needed to participate more actively in the	
community. More than 40 different languages spoken	
Progressive Intercultural Community Services Society (PICS)	604-596-7722
www.pics.bc.ca	
SUCCESS (Vancouver)	604-684-1628
www.successbc.ca	
Offers advocacy, social, educational and health services to	
persons of diverse ethnic descent	
Vanagaran Malifordianal Operation	004 704 4040
Vancouver Multicultural Society	604-731-4648
http://www.vlmfss.ca/web/index.php	
Represents ethno-cultural communities in the Lower Mainland.	
Coordinates public education and advocacy projects that increase	
knowledge and acceptance of diversity issues, human rights &	
anti-racism	



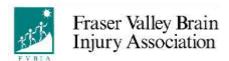
Recreation and Leisure

Please contact the recreation/leisure centre in your area for information regarding how to qualify for discount prices based on income or disability, or for adapted programs.

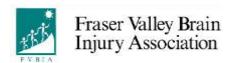
Leisure Centres	
Abbotsford:	
Abbotsford Recreation Centre	604-853-4221
Abbotsion Recreation dentie	004-033-4221
Matsqui Recreation Centre	604-855-0500
http://www.abbotsford.ca/leisure/recreation/facilities.htm	
Taoist Tai Chi Society	604-795-4040
www.taoist.org	001 700 1010
Offers regular tai chi classes only	
Aldergrove:	
Aldergrove Kinsmen Community Centre	604-856-2899
http://www.tol.ca/Parks-Recreation/Recreation-	00.000 2000
Centres/Aldergrove-Kinsmen-Centre	
Encompass Services Society	604-857-4662
http://www.encompass-supports.com/	
Chilliwack:	
Olimiwack.	
Cheam Leisure Centre (YMCA)	604-824-0231
http://www.myreccentre.com/facilities/cheam-leisure-centre	
Chilliwack Family YMCA	604-792-3371
https://www.vanymca.org/centres/chilliwack	001702 0071
Has adapted aquatics (4 levels) and pool is accessible via lift	
Chilliwack Landing Leisure Centre	604-793-7946
http://www.myreccentre.com/	
Royal Canadian Legion Branch #280	604-858-3600
5661 Vedder Road, Chilliwack, BC V2R 3N5.	
Offers drop-in activities such as bingo, darts, and Friday night	
dances. Small fee to attend events. No registration required.	



Fraser Valley Brain Injury Association Community Leisure Program		604-557-1913
www.fvbia.org	Toll-free	1-866-557-1913
Drop in leisure activities & support for adults with acquired brain		
injuries. Must have medical proof of injury.		
Hope Recreation Centre		604-869-2304
http://www.fvrd.bc.ca/Services/HopeRecreationandCulture/Pages/		
Langley:		
Al Anderson Memorial Pool		604-514-2860
http://www.tourism-langley.ca/Experience/Activities-and-		
Recreation/Parks-and-Rec-Centres		
City of Langley, Parks & Recreation: Active Aging		604-514-2940
https://city.langley.bc.ca/parks-recreation/recreation/active-aging		604-514-2685
Whether you are looking for social opportunities, fitness classes,		
dance programs, photography or sports there is something for all		
ages, abilities and interests.		
Equilibria Therapeutics		778-241-5256
https://www.equilibriatherapeutics.com/		
Equine facilitated learning for clients suffering from traumatic brain		
injury, post-concussion, or other related conditions.		
ngary, peer concession, en canon renateu contamiente.		
Langley Senior Resources Society		604-530-3020
https://lsrs.ca/		001 000 0020
Offers information and referral to many programs, social groups		
and recreation including Coffee & Connecting Support Group &		
Caregivers Support Group, housing and government forms		
assistance, and Better at Home services when funding is available.		
assistance, and better at morne services when funding is available.		
Pacific Riding for Developing Abilities (PRDA)		604-530-8717
http://www.prda.ca/		004-000-0717
Offers therapeutic equestrian activities and educational		
opportunities for people with disabilities		
орронанное тог реорге мил изавшиев		
Taoist Tai Chi Society, Surrey/Langley		604-507-0700
www.taoist.org		004-001-0100
Offers adapted tai chi classes		
Onors adapted tal on diasses		
Valley Therapoutic Equestrian Association		604-857-1267
Valley Therapeutic Equestrian Association		004-037-1207
http://vtea.ca/index.htm		
Offers horseback riding opportunities for people with disabilities		

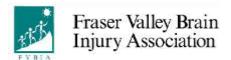


Walnut Grove Community Centre	604-882-0408
http://hcma.ca/walnut-grove-community-centre/	
W.C. Blair Recreation Centre	604-533-6170
http://www.tol.ca/Parks-Recreation/Recreation-Centres/WC-Blair-	
Recreation-Centre	
Mission:	
	224 222 5252
Mission Leisure Centre	604-820-5350
http://www.mission.ca/municipal-hall/departments/parks-	
recreation-culture/	
Laway Majulay d	
Lower Mainland:	
Ctrice Living Conjets	004 000 0044
Strive Living Society	604-936-9944
http://striveliving.ca/adults-services/community-leisure-program/	
A community-based individualized day program for people with	
brain injuries operating week days, focussing on leisure, social and recreational activities. Based in New Westminster and Surrey.	
Referral from Fraser Health ABI required.	
Referral from Fraser Freditif ABI required.	
BC Mobility Opportunities Society (Disability Foundation)	604-688-6464
www.disabilityfoundation.org	201 222 3101
Provides challenging outdoor recreation activities.	
Trovides shallenging salasor residulen deliviles.	
BC Wheelchair Sports Association (Vancouver)	604-333-3520
http://bcwheelchairsports.com/	001 000 0020
Provides opportunities for athletes with physical disabilities.	
Trovides opportunities for duffetes with physical disabilities.	
Disabled Sailing Association of BC	604-688-6464
www.disabledsailingbc.org	201 202 2121
Offers supported sailing instruction in adapted sailboats	
Chere supported saming metraction in adapted sambodies	
Disabled Skiers Association of BC (DSABC) (Richmond)	604-333-3630
https://www.bcadaptive.com/	00 1 -000-0000
Offers adaptive snow sports	
Choro adaptive driew operto	
Friday Frappe Frenzy (B.R.A.I.N.)	604-540-9234
Monthly Coffee meeting for adults with acquired brain injuries in	004-040-3204
New Westminster.	



Gardening DIGA (Disabled Independent Gardeners Association)	604-688-6464
www.disabilityfoundation.org/diga	
Adaptations for various types of gardens and equipment, workshops	
Jewish Community Centre of Greater Vancouver	604-257-5111
https://www.jccgv.com/	
Offers weekly rehab swim classes, skills and exercises	
Kickstart (Disability Arts & Culture), Burnaby	604-292-1296
www.kickstart-arts.ca	001 202 1200
Stan Stronge Pool (Out of George Pearson Centre)	604-321-3231
http://vancouver.ca/parks-recreation-culture/adapted-swimming-	00+ 021 0201
at-stan-stonge-pool.aspx	
A warm, wheelchair accessible pool offering learn to swim lessons, exercise and recreational swimming. (A medical form is needed for access).	
Stand up for Mental Health	604-205-9242
www.standupformentalhealth.com	
Stand up comedy performed by mental health consumers & people with brain injuries.	
Surrey Parks, Recreation & Culture	604-502-6321
http://surrey.ca/3464.aspx Accessibility and Inclusion	604-502-6353
Taoist Tai Chi Society, Vancouver	604-681-6609
www.taoist.org	
Offers adaptive tai chi classes	
Vancouver Adapted Music Society (VAMS)	604-688-6464
http://vams.org/	
Provides equipment allowing involvement in making music and performing	
Vancouver Adapted Snow Sports (VASS)	604-646-8277
http://www.vass.ca/	
Offers ski and snowboard programs at Grouse, Seymour and Cypress Mountains for people with disabilities.	
Vancouver Darka Board Adopted Dragrams (Access Consisce)	604 257 8500
Vancouver Parks Board Adapted Programs (Access Services)	604-257-8500
http://vancouver.ca/parks-recreation-culture/adapted-and-integrated-programs.aspx	
Offers a wide range of adapted programs and facilities for people with disabilities.	

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Rehabilitation After Brain Injury

After a brain injury, every person's need and abilities are different. Many people will have a rehabilitation program programmed specifically for them. Rehabilitation programs often will involve many types of healthcare providers such as:

Counsellors: Counsellors help you solve problems and develop problem-solving skills by helping you clarify issues and explore your options.

Family Doctors: Family doctors are experts in diagnosing and treating the whole person. They care for patients in the office, the hospital, other health care facilities or the patient's home.

Kinesiologist: A kinesiologist can help you find the best way to move your body, strengthen muscles, improve range of motion, reduce pain, and prevent further injuries.

Occupational Therapists: An occupational therapist focuses on improving the individual's ability to perform activities of daily living

Physical Therapists: Physical therapy focuses on improving the individual's ability to move their body

Physiotherapists: Physiotherapists use evidence informed knowledge of anatomy, kinesiology and physiology to assess, treat, and manage pain, injuries, movement dysfunctions and chronic conditions.

Psychologists: Psychologists study and help treat cognitive, emotional, and social processes and behaviours. They seek to understand and explain thoughts, emotions, feelings, and behaviour.

Social Workers: Social Workers make assessments and develop intervention plans to connect clients to resources; provide counselling and support services; mediate conflict; advocate for services; and strengthen clients' capacity to successfully manage their problems.

Speech and Language Therapists: Speech and language therapists help individuals that may need help with pronouncing speech sounds, understanding and using spoken language, speaking smoothly and easily, reading and writing, eating, feeding, and swallowing.

Rehabilitation: Find a Healthcare Provider

Counsellors:

Registered Clinical Counsellors: BC Association of Clinical Counsellors

Canadian Certified Counsellors: <u>Canadian Counselling and Psychotherapy Association</u>
Canadian Professional Counsellors: <u>Canadian Professional Counsellors Association</u>

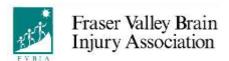
Family Doctors: https://www.findadoctorbc.ca/
Kinesiologists: https://bcak.bc.ca/find-a-kinesiologist/
Occupational Therapists: https://caot.ca/site/findot
Physical Therapists: https://bcphysio.org/find-a-physio
Physiotherapists: https://bcphysio.org/find-a-physio
Psychologists: https://referral.psychologists.bc.ca

Social Workers: http://findasocialworker.ca/BC/en/default.asp

Speech and Language Therapists:

https://speechandhearingbc.ca/#professional-map





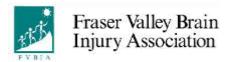
Rehabilitation Services

Please note: Inclusion in this Information and Resource Manual does not imply an endorsement by the Fraser Valley Brain Injury Association nor does it guarantee eligibility for services. This list does not include every rehabilitation company or every type of service they offer. Each organization has its own criteria for providing services and may provide services for a fee.

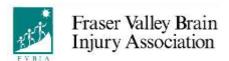
Acquired Brain Injury Program	
(Vancouver Coastal Health/ GF Strong Rehabilitation Centre)	604-737-6335
http://www.vch.ca/your-health/health-topics/acquired-brain-injury	
Offers inpatient, outpatient and outreach services	
Back in Motion (Richmond)	604-273-7600
www.backinmotion.com Direct line	604-233-2348
An early intervention program for people with mild TBI	
BC Rehab Foundation (Non-profit located at GF Strong)	604-737-6383
www.bcrehab.com	
Supports people with disabilities throughout BC through	
education, research, activities, recreation and wellness programs	
Brain Injury and Concussion Services	604-514-7460
(Fraser Health Authority)	
https://www.fraserhealth.ca/Service-	
<u>Directory/Services/Clinics/acquired-brain-injury-services</u>	
Provides education and support to persons with a mild-severe	
brain injury.	
	201.0== 2100
Columbia Speech and Language Services	604-875-9100
http://www.columbiaspeech.com/	
Work with people who have communication disorders from a	
brain injury: Word-finding problems, disorganized or perseverative	
speech, difficulty understanding what is heard or read.	
Community Theresists on CTI (Conventional Theresis)	004 004 0000
Community Therapists or CTI (Occupational Therapy)	604-681-9293
www.communitytherapists.com	
Offers rehabilitation services for people with mild to severe brain injury - education, functional assessments, at-home help. Links	
people to local community resources	
people to local community resources	
Cridge Centre for the Family	250-384-8058
https://cridge.org/bis/	230-304-0038
Provides brain injury services in Greater Victoria.	
Trovides brain injury services in Greater victoria.	
Infinity Health	778-858-8440
http://infinityhealth.ca/	110-030-0440
Occupational Therapists, Physiotherapists and Kinesiologists	
Cocupational Therapists, 1 hysiotherapists and fanesiologists	

www.fvbia.org

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Lifemark (Vancouver)		604-687-5911
http://www.lifemark.ca/		
A Concussion Clinic for people who are at least 6 months post-		
injury. Insurance referrals only; fee for service; province-wide		
Parley Services		
<u>www.parleyservices.com</u>		778-331-0964
Offers support management services focusing on behavioural problems and psychosocial needs		
Raincoast Community Rehabilitation Services		604-444-3770
www.raincoastrehab.ca	Toll-free	1-800-535-9988
Specializes in community-based assessment, rehabilitation and		
treatment, vocational assessments and services, and long-term		
support for people with TBI. Provides cognitive, psychosocial and		
physical rehabilitation in the community. Litigation services		
Spectrum Society for Community Living –Brain Injury Program		604-323-1433
www.spectrumsociety.org		
A community-based program offering individualized one-to-one		
lifeskills support, assisting people to maintain the highest level of		
independence. Includes physical rehabilitation therapy, vocational		
support, lifeskills		
		004 754 0000
Symmetry Injury Rehabilitation		604-751-0280
http://www.symmetryrehab.ca/		
Integrated team of Occupational Therapists, Kinesiologists, Athletic Therapists, and Rehabilitative Assistants		



Rehabilitation: Occupational Therapy

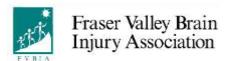
An Occupational Therapist focuses on improving the individual's ability to perform activities of daily living.

Contact Fraser Valley Brain Injury Association at info@fvbia.org or 604-557-1913 for Occupational Therapists in your area who have experience working with people with acquired brain injury. Many rehabilitation companies also offer Occupational Therapy services.

Back in Motion Health	1-866-205-9000
https://backinmotionhealth.com/	
British Columbia Society of Occupational Therapists	604-736-5645
www.bcsot.org	Toll-free 1-888-736-5645
Find a qualified Occupational Therapist in your area	
CBI Health	604-852-5655
https://www.cbihealth.ca/locations/fraser-valley	
Community Therapists	Toll-free 1-800-591-9477
https://www.communitytherapists.com/	
Infinity Health	778-278-1179
https://infinityhealth.ca/	
OTM/adva	004 000 4000
OTWorks	604-698-1066
https://www.ot-works.com/	
Turning Point Rehabilitation	604-536- 5728
http://turningpointrehab.com	
Rehabilitation services to people of all ages who have	
experienced traumatic injuries including complex orthopedic,	
brain injuries (mild to severe) and soft tissue injuries.	

Please note that inclusion in this Information and Resource Manual does not imply an endorsement by the Fraser Valley Brain Injury Association nor does it guarantee eligibility for services. This list does not include every rehabilitation company that provides Occupational Therapy.



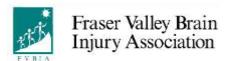


Rehabilitation: Speech & Language Therapy

Speech and language therapists help individuals that may need help with pronouncing speech sounds, understanding and using spoken language, speaking smoothly and easily, reading and writing, eating, feeding, and swallowing.

Contact Fraser Valley Brain Injury Association at info@fvbia.org or 604-557-1913 for Speech and Language Therapists in your area who have experience working with people with acquired brain injury.

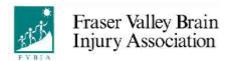
Advantage Speech and Language	604-370-2757
http://www.advantageslp.com/	
BC Association of Speech Language Pathologists	604-420-2222
http://www.bcaslpa.ca/	
Columbia Speech and Language Services Inc.	604-875-9100
https://www.columbiaspeech.com/	
Stroke Recovery:	
AfterStokeBC	
www.strokerecoverybc.ca	
Administrative Office	604-688-3603
National Stroke Line	Toll Free 1-888-540-6666
After Stroke BC is a personalized stroke recovery program that	
helps survivors and their families navigate the path forward after a stroke.	



Rehabilitation: Physiotherapy

Physiotherapists use evidence informed knowledge of anatomy, kinesiology and physiology to assess, treat, and manage pain, injuries, movement dysfunctions and chronic conditions.

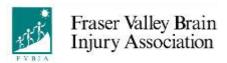
Abbotsford:	
Abbotsford Chiropractic Center	604-852-5133
http://www.abbotsfordchiropractic.ca/	
	201.222.212
Abbotsford Sports & Orthopaedic Physiotherapy	604-855-5157
http://www.abbyphysio.com/	
CBI Physiotherapy & Rehabilitation Centre	604-852-5655
http://www.cbi.ca/web/centres	004-032-3033
4-34252 Marshall Road, Abbotsford	
1 6 1202 Marchan Road, Abbotord	
Glenn Mountain Orthopaedic & Sports Physiotherapy	604-557-0198
Rehabilitation Centre	
http://www.glennmountainphysiotherapy.com/	
McCallum Physiotherapy Clinic	604-853-3443
http://bcphysio.org/content/mccallum-physiotherapy-clinic	
OACIC (Outhoropodio 9 Coouto Inium; Comisso)	COA 955 0455
OASIS (Orthopaedic & Sports Injury Services) http://bcphysio.org/content/orthopaedic-and-sports-injury-	604-855-0155
services-oasis	
SCIVICOS GASIS	
Pro Motion Physiotherapy & Sports Injury Clinic	604-852-3180
http://www.promotionphysio.com/	
Sport & Spine Physiotherapy	604-854-3545
http://www.cbi.ca/web/physio-abbotsfordrailway	
Aldergrove:	004 007 4444
Aldergrove Physiotherapy & Rehabilitation Clinic	604-607-1414
http://bcphysio.org/content/aldergrove-physiotherapy-rehabilitation-centre	
TETIADIIILALIOTI-CETILIE	



Chilliwack:	
Fraser Valley Physiotherapy & Rehabilitation Centre	604-792-2141
http://www.fraservalleyphysio.com/	
Intuitive Independence Rehabilitation Services of Chilliwack	604-799-1834
www.intuitiverehab.ca	
Lock Physiotherapist Corp	604-819-4248
http://bcphysio.org/content/lock-physiotherapist-corporation-	604-792-6979
home-visits	
Langley:	
CBI Health Services	604-881-0155
https://www.cbi.ca/web/physiotherapy-langley-202-oasis	
Infinity Health	778-858-8440
http://infinityhealth.ca/	
Occupational Therapists, Physiotherapists and Kinesiologists	
JR Rehab Services	604-254-0444
http://www.jrrehab.ca/	
Langley Physiotherapy Clinic	604-530-6511
http://www.langleyphysiotherapy.com/	
Mission:	
Cedar Valley Physiotherapy & Pain Clinic	604-814-3336
http://www.cedarvalleyphysio.com/	
McRae Avenue Physiotherapy Clinic	604-820-1808
http://bcphysio.org/content/mcrae-avenue-physiotherapy-clinic	
OASIS Physiotherapy Mission	604-820-8285
http://www.oasismissionphysio.com	

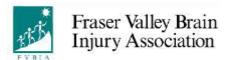






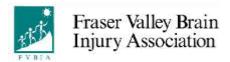
Rehabilitation Services: Other	
Abbotsford ACM Care Centre	604-850-1088
http://www.acmcare.com/	
For Pain & Stress Control, Anxiety & Depression	
Canadian Art Therapy Association (CATA)	
www.canadianarttherapy.org	
Cedar Valley Physiotherapy & Pain Clinic	604-814-3336
http://www.cedarvalleyphysio.com/	
Mississ Asymptotics Olivia	004 000 0040
Mission Acupuncture Clinic	604-820-8243
https://missionacupuncture.ca/	
Murrayville Acupuncture	604-308-6342
http://murrayville-acupuncture.langleydirect.info/	
Orion Health Rehabilitation & Assessment Centres	
https://www.orionhealth.net/programs-and-services/	
Brain Injury Rehab. Burnaby, New Westminster, Vancouver,	
Surrey	
Sumas Mountain Chiropractic & Acupuncture	604-852-3930
http://www.sumasmtnchiropractic.com/index.php?p=240530	004-002-0900



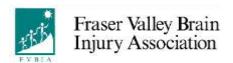


Seniors Services

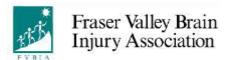
Archway Community Services – Seniors		604-870-3772
https://archway.ca/programs/#seniors		
Meals on Wheels, medical transportation, Community		604-870-3764
Response Network		
Abbotsford Peer Support for Seniors		604-850-0011
http://www.abbotsfordpeersupportforseniors.ca/		
Abbotsford Seniors Association		604-853-4014
http://www.abbysocialactivityassoc.com/		
Drop In Centre, social activities, wellness checkups, computer		
classes		
Ability411		
https://www.ability411.ca/about-us/contact		
Ability411 is a web-based service that provides practical		
information about assistive technologies and equipment to BC		
seniors, their family members and their health providers.		
Solvers, area rammy members and area meaning promotes		
Aldergrove Veterans and Seniors Society		604-856-3271
,		
BC Association of Community Response Networks		
https://bccrns.ca/resources/crn-directory		
CRNs facilitate prevention and education activities with local		
stakeholders, by supporting a coordinated response to abuse,		
neglect and self neglect of vulnerable adults in BC.		
nogrees and con negrees or ramerable dadies in 201		
Bus Passes for Seniors	Toll-free	1-866-866-0800
http://www.sd.gov.bc.ca/programs/bus-pass.html		
Chilliwack Landing Leisure Centre		604-793-7946
http://www.myreccentre.com/index.php/locations/chilliwack-		
landing-leisure-centre		
Tarraing foldare contro		
Chilliwack Community Services (4 offices)		604-792-4267
http://www.comserv.bc.ca/		
Offers a variety of services including Seniors Advocate,		
assistance with income tax & government forms, specialized		
victim assistance		



Chilliwack Elder College	604-702-2611
www.chilliwackeldercollege.ca	
Provides adults over the age of 50 with education and learning	
opportunities that enrich their lives and expand their	
knowledge. Partnered with the University of the Fraser Valley.	
Chilliwack Senior Services (Parks Info City of Chilliwack	604-793-2904
http://www.chilliwack.com/main/page.cfm?id=131	
Chilliwack & District Seniors Resources Society	604-793-9979
http://www.cdsrs.ca	33.133.33.
Offers a variety of services & programs: social recreation,	
activities, education, housing, day programs, grocery	
shopping, bus tours, assistance with forms & letters	
The property of the second of	
Chilliwack Quilters' Guild	
http://www.chilliwackquiltersguild.com/	
Chilliwack Seniors Peer Counselling	604-793-7204
Volunteer counselling with the goal of helping maintain the	
mental health and wellbeing of older adults through peer	
support	
Driving Miss Daisy Seniors Services	Toll-free 1-877-613-2479
http://www.drivingmissdaisy.ca	
Provides accompaniment and assistance with transportation.	
Friendship House Society (Abbotsford)	604-853-9716
Health Canada	
<u>www.seniors.gc.ca</u> <u>www.hc-sc.gc.ca</u>	
Printable "Services for Seniors Guide"	
Health and Seniors Information Line	Toll-free 1-800-465-4911
http://www.health.gov.bc.ca/navigation/1-800.html	
Indo Canadian Seniors Society	604-591-1795
http://indocanadianseniorssociety.com/	
Mission Seniors Connection	604-826-3634
http://www.missioncommunityservices.com/seniors-	
connection.html	

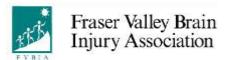


Mount Cheam Lions Club Lunch Program	604-792-3810
Offers bingo, chair exercises, and a three-course lunch. Small	
fee required for bingo and lunch.	
Old Age Pensioner Organization (OAPO)	604-858-6770
Offers dinners, activities, Bridge & Crib nights, and more.	
Membership is \$15.00 yearly. Call for more information and to register.	
Old Age Security & Canada Pension Plan	Toll-free 1-800-277-9914
https://www.canada.ca/en/services/benefits/publicpensions/cp	
p/old-age-security.html	
Seniors First BC Seniors Help and Information Line	604-668-1927
http://seniorsfirstbc.ca/	
Provides assistance and support to those who are or may be	
abused or whose rights have been violated	
TI O O II	
The Care Guide	T II (
https://www.thecareguide.com/	Toll-free 1-800-311-CARE (2273)
Online information source that provides insights into elder care	
and housing solutions.	
SAFER (Shelter Aid for Elderly Renters)	604-433-2218
www.bchousing.org	Toll-free 1-800-257-7756
Seniors Supportive Housing, Helps make rents affordable for	
BC seniors with low to moderate incomes. Accessible,	
affordable housing with support services	
0	T-11 (n 4 077 045 0000
Seniors' Supplement	Toll-free 1-877-815-2363
http://www.eia.gov.bc.ca/publicat/VOL1/Part3/3-3.htm	



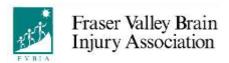
Sexual Health

Brain Wave Harmony	778-278-2220
www.brainwaveharmony.ca	
Balances and optimizes brain to assist with sexual function	
Options for Sexual Health, Vancouver	604-731-4252
www.optionsforsexualhealth.org	
Offers clinics, education services, advocacy, LGBT Service Options	
Sexual Health Services at GF Strong Rehabilitation Centre/ Vancouver Hospital & Health Sciences Centre	604-737-6233
www.gfstrong.vch.ca	
Provides information and education services. Physician's referral required	
The Sex Information and Education Council of Canada (SIECCAN)	416-466-5304
www.sieccan.org	
Articles from "The Canadian Journal of Human Sexuality"	
Spinal Cord Network	Toll-free 1-800-548-2673
http://www.spinalcordinjury.org	
Sunny Hill Education Resource Centre (SHERC)	
https://libraries.phsa.ca/fsrc	
Offers a free lending library of sexuality and disability related resources.	



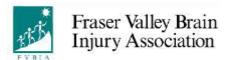
Thrift Stores

604-854-6682
604-854-5928
604-852-9305
604-850-3712
001 000 07 12
604-796-9932
604-793-1996
604-793-9222
604-792-3731
604-823-4344
604-792-0001
604-792-3483
604-846-2226



Value Village	604-847-0667
http://www.valuevillage.com	
Langley:	
Langley Salvation Army Thrift Store	604-530-1321
http://www.thriftstore.ca/british-columbia	
Mission:	
MCC Thrift & Furniture Shop	604-826-1515
http://thrift.mcc.org	





Transportation/Driving

Community Drivers:		
Archway Community Services		604-859-7681
https://archway.ca/program/medical-transportation/		
Provides rides to medical and therapy appointments. Run by		
volunteers		
HandyDART		
https://www.translink.ca/rider-guide/transit-		
accessibility/handydart		
Abbotsford & Mission		604-855-0080
Chilliwack		604-795-5121
Langley/Surrey/White Rock/Aldergrove		604-575-6600
Register first at Access Transit		778-452-2860
Driver Rehabilitation and Testing:		
Access Driver Rehab Specialists		604-263-5218
http://www.accessdriverrehab.com/		
CBI Health Group	Toll-free	1-800-463-2225
https://www.cbi.ca/services/driving-assessment		
O		004 004 0000
Community Therapists "Functional Driving Evaluation"		604-681-9293
www.communitytherapists.com		Ext:153
Driver Rehabilitation conducted by OTs in partnership with Physician, driving instructor and the Driver Fitness Program		
Drivefit Insight Driving	Toll-free	1-888-475-4666
https://drivefit.ca/	1011-1166	1-000-47 3-4000
Driver Rehabilitation Program George Pearson Centre/GF Strong		604-322-8335
http://www.vch.ca/Locations-Services/result?res_id=1277		
Offers in-clinic assessments, on-road assessments, on-road		
rehabilitation, lessons and vehicle/equipment assessments.		
Functional Independence Therapy (FIT) Consultants		604-263-5286
Offers adapted driving assessments, low vision driving		
assessments, equipment consultations, on-road lessons,		
Province-wide mobile service		
Holy Family Hospital Driver Rehabilitation Program		604 222 2647
Holy Family Hospital Driver Rehabilitation Program		604-322-2617
http://www.providencehealthcare.org/hospitals-residences/holy-family-hospital		
Offers driver screening, driving assessments and lessons. Serves Vancouver area.		

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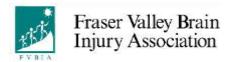
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fraserhealth

201 – 2890 Garden St. Abbotsford, BC, V2T 4W7 Ph.: 604-557-1913 T.F.: 1-866-557-1913 Fax: 604-850-2527 info@fvbia.org Funded in part by the Province of BC, Brain Injury Alliance & Fraser Health Authority Acquired Brain Injury Services







JR Rehab Services	604-254-0444
https://www.jrrehab.ca/services/occupational-	Toll-free 1-844-254-0444
therapists/comprehensive-driver-evaluation/	
Insurance Corporation of BC (ICBC)	604-661-2800
http://www.icbc.com/Pages/default.aspx	
Driver Licensing Centre/General Enquiries	Toll-free 1-800-663-3051
Driver Licensing Services	Toll-free 1-800-950-1498
Road Test Booking Line	1-888-715-7775
Road Safety BC/Superintendent of Motor Vehicles	250-387-7747
https://www2.gov.bc.ca/gov/content/transportation/driving-and-	Toll-free 1-855-387-7747
cycling/road-safety-rules-and-consequences/organizational-	
structure-and-partnerships/about-roadsafetybc	
	Toll-Free through Enquiry BC
	1-800-663-7867
Brainstreams.ca	
https://www.brainstreams.ca/learn/living-life/driving-again/	·
Information on driving after brain injury and service providers, navigating ICBC's system.	

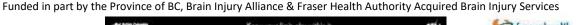
The cognitive, emotional and physical changes associated with brain injury can affect a person's driving ability. Problems with attention, concentration, judgment, problem solving, decisionmaking and speed of information processing can all lead to unsafe driving practices.

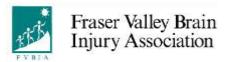
Noise and sights may cause distraction, irritation and/or agitation. Physical changes may affect the ability to control a vehicle, and reflexes and reaction times may be slower. Poor visual/auditory and perceptual skills also have an effect on a person's ability to drive safely. When these problems occur, a comprehensive driving evaluation by a driver rehabilitation specialist can assist with determination of safe driving potential.

BC Driver Rehab Programs are best for clients who have a goal and potential to resume driving. The goal of Driver Rehab is to assist clients to resume driving, offering assessments, lessons, compensatory strategies and vehicle modification (if needed) to enable participation in Driving as an Activity of Daily Living. (FIT Consultants)

***Drive Able Programs are best for clients who have dementia, progressive cognitive conditions with memory impairments (not clients with TBI or visual and /or physical impairments). (FIT Consultants)

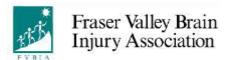






Transportation and Driving Continued:		
Other:		
DC Familia	Tall fus a	4 000 000 0770
BC Ferries http://www.bcferries.com/	Toll-free	1-888-223-3779
Bus Passes for seniors and persons with disabilities	Toll-free	1-866-866-0800
http://www.eia.gov.bc.ca/programs/bus-pass.html		
MSP Automated Service (Travel Assistance Program)	Toll-free	1-800-661-2668
https://www2.gov.bc.ca/gov/content/health/health-drug-		250-952-2657
Coverage/msp		
All Medical Service Plan (MSP) subscribers are eligible for free passenger fare for the patient and escort (physician approved)		
Northern Thunderbird Air (Vancouver)	Toll-free	1-866-232-9211
http://www.ntair.ca/		
VIA Rail	Toll-free	1-888-842-7245
http://www.viarail.ca		
Physician-approved escort travels free.		

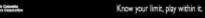




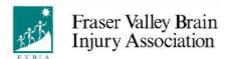
Victims Services

Chilliwack Community Services	604-792-4267
http://www.comserv.bc.ca	
Specialized victim assistance: information, support, referrals and	
court assistance for assault/abuse	
Correctional Services of Canada – Victim Services	Toll-free 1-866-806-2275
http://www.csc-scc.gc.ca/victims/index-eng.shtml	
Family Services of Greater Vancouver	604-731-4951
https://fsgv.ca/programs/victim-services/	
Victim Services to women and children who have experienced	
domestic violence, sexual violence, and human trafficking.	
Seniors First BC	604-437-1940
http://bcceas.ca	Toll-free 1-866-437-1940
Seniors Information and Help Line (Mon – Fri, 10 am to 3 pm)	
, , , , , , , , , , , , , , , , , , , ,	
Victim Services – Local Police Departments	
Abbotsford	604-864-4757
Chilliwack	604-393-3024
Langley	604-532-3200
Mission	604-820-3504
IVIIOSIOIT	004-020-3304
VictimLINK (24 hrs)	Toll-free 1-800-563-0808
http://www.victimlinkbc.ca	
Crisis line for victims of family violence or sexual assault	
Crisis line for victims of family violence or sexual assault	
Crisis line for victims of family violence or sexual assault Other:	
Other:	
Other: BC Association of Community Response Networks	
Other: BC Association of Community Response Networks https://bccrns.ca/resources/crn-directory	
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Other: BC Association of Community Response Networks https://bccrns.ca/resources/crn-directory CRNs facilitate prevention and education activities with local stakeholders, by supporting a coordinated response to abuse, neglect and self neglect of vulnerable adults in British Columbia.	250-387-1866
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Other: BC Association of Community Response Networks https://bccrns.ca/resources/crn-directory CRNs facilitate prevention and education activities with local stakeholders, by supporting a coordinated response to abuse, neglect and self neglect of vulnerable adults in British Columbia. Ministry of the Attorney General https://www2.gov.bc.ca/gov/content/governments/organizational-structure/ministries-organizations/ministries/justice-attorney-general	250-387-1866
Other: BC Association of Community Response Networks https://bccrns.ca/resources/crn-directory CRNs facilitate prevention and education activities with local stakeholders, by supporting a coordinated response to abuse, neglect and self neglect of vulnerable adults in British Columbia. Ministry of the Attorney General https://www2.gov.bc.ca/gov/content/governments/organizational-structure/ministries-organizations/ministries/justice-attorney-general Trained resource people to assist victims of crime, financial compensation	250-387-1866
Other: BC Association of Community Response Networks https://bccrns.ca/resources/crn-directory CRNs facilitate prevention and education activities with local stakeholders, by supporting a coordinated response to abuse, neglect and self neglect of vulnerable adults in British Columbia. Ministry of the Attorney General https://www2.gov.bc.ca/gov/content/governments/organizational-structure/ministries-organizations/ministries/justice-attorney-general Trained resource people to assist victims of crime, financial compensation Supporting Survivors of Abuse & Brain Injury through Research	250-387-1866
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Other: BC Association of Community Response Networks https://bccrns.ca/resources/crn-directory CRNs facilitate prevention and education activities with local stakeholders, by supporting a coordinated response to abuse, neglect and self neglect of vulnerable adults in British Columbia. Ministry of the Attorney General https://www2.gov.bc.ca/gov/content/governments/organizational-structure/ministries-organizations/ministries/justice-attorney-general Trained resource people to assist victims of crime, financial compensation Supporting Survivors of Abuse & Brain Injury through Research	250-387-1866

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How to Know When You are Stressed

- Sleep disturbances, Insomnia
- Intestinal pain
- Lack of concentration
- Resentment
- Rapid pulse
- Shallow Breathing
- Feeling that you are no longer in control
- Decrease in sex hormones
- Sore jaw, headaches
- Compromised immune system (colds, flu)
- Diarrhea
- Hardening of the arteries
- Fatigue
- Lack of appetite
- Feeling dozy or yawning
- · High uric acid levels causing gout
- High blood pressure
- "Spacing out" forgetting things



Benefits of Humour in Your Life

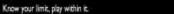
- Coping strategy
- Reduced tension, anxiety and stress lower stress hormones
- Increased creativity, learning, motivation and energy
- Increased immunity releases immunoglobulin A
- Reduced blood pressure, heart and respiration rate
- Reduced pain by releasing endorphins
- Improved creative problem solving
- Increased productivity
- Improved relationships, camaraderie

You CAN return to balance every day. Your reaction is your choice!

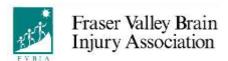
- Will this matter in two years?
- How else might I look at this? Is there another less stressful way I could do this?
- What is the situation teaching me? What can I learn from this?
- What would a calm person do?
- Can I actually change this situation? If not, how can I make peace with this?
- What old fear is being expressed?
- Is this a good time for a strategic pause?
- Is this something that I can avoid in the future? How?
- Am I being a perfectionist here? Is "good enough" good enough?
- What is the worst that can happen here?
- What unexpected good could come out of this?
- Is this reaction based in reality or is it my fear talking here?

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Tips for Stress Management

The harder you find it to spare 20 minutes a day for relaxation, the more desperately you probably need it.

The following is a list of things that we can do for self-care:

Gather your support system – Identify the people you know you can talk to and give yourself permission to do that.

Express your anger – It is normal and healthy to feel angry at times. Express that anger in positive ways. Remember anger can be a great motivator.

Get political - Educate yourself on the issues that are causing you this distress. Write letters, sign petitions. Turn your anger at the injustice into something positive.

Keep a journal or write letters – Writing down your feelings is a way of letting them go. You may want to write an angry or sad letter to someone. Your decision to send the letter is not as important as being able to express your emotions.

Exercise – Whether it is walking, tennis, or aerobics, exercise gives a healthy release of emotions.

Talk to a co-worker – Try to find an opportunity in each day to process with a trusted co-worker who you know will listen without judging.

Enjoy the outdoors – Try walking outside and taking a minute to allow all your senses to work. It may help you to clear your mind and equip you to put things into perspective.

Allow room for creativity – Creativity is not limited to art, poetry and painting. Activities such as cooking, gardening and home decorating are just a few of the many ways creativity comes into play.

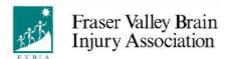
Get silly – Humour is a great way to release tension. Tap into your child self; do something unexpected like blow bubbles out the window of your car while in a traffic jam and so forth. Be creative!

Find time for yourself - At work we are often struggling to meet the needs of others and for many of us, home can be much the same. Take some time for yourself to do the things you need to do. Scheduling some private time every day so that taking care of yourself becomes a habit. Consider taking a dayoff from your regular responsibilities for no other reason than to indulge yourself.

REMEMBER - YOU DESERVE IT!

Make a list – of all the wonderful things you can do for yourself such as having a hot bath by candlelight, read poetry, lie on the grass and watch the stars, eat Italian ice cream, etc.





Acquired Brain Injury and Nutrition

Brain Injury may change the way you relate to food. For some survivors, memory problems may affect food intake. Damage to the brain can cause an inability to feel full or hungry, causing you to eat too much or too little without realizing it. You may have a changed or absent sense of taste or smell. This often happens in the earlier stages of recovery and may disappear as time goes on. This could also be a side effect of medication. The simplest way to manage many nutritional concerns is to create a meal plan and record what you are eating.

This way, if you have problems remembering when you ate, or cannot tell when you are full, you can refer to the record you are keeping.

Canada's Food Guide to Healthy Eating

Canada's Food Guide to Healthy Eating provides basic information of good nutrition, encouraging you to enjoy a variety of foods. Canada's Food Guide to Healthy Eating identifies the four food groups and recommends the number of servings per day required by healthy Canadians. Factors such as age, weight, gender, activity and medical concerns will influence how many servings are required from each of the four groups. Serving sizes can be adjusted to meet individual needs.

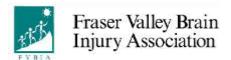
Emphasize cereals, breads, other grain products, vegetables and fruit. Ensure that individual needs for energy, protein, and other nutrients are met. A nutritional assessment and follow-up by a dietician may be required. Your doctor can probably recommend a dietician for you to contact. When choosing foods, take into account any problems you have with swallowing or food allergies. A speech-language pathologist can assess and treat swallowing problems; a dietician can help with food allergies.

Choose low fat dairy products, lean meat, and food prepared with little or no fat. If you are overweight, you may need to control portion sizes as well as fat content. If you are underweight or have increased energy requirements, you may need to eat higher fat foods and maintain a healthy weight. You can also achieve and maintain a healthy body weight by participating in regular physical activity. Keep in mind that you may be restricted in what you can do because of poor balance, poor vision, fatigue, or other complications resulting from your brain injury. Keep looking for something that you are physically able to do, that you enjoy, and that contributes to your therapy. Physical, recreational, or occupational therapists may provide advice on the kinds of activities most suitable for you.

Limiting salt may help control high blood pressure and fluid retention if you have these concerns. Caffeine, which is found in coffee, tea, some colas and chocolate, is a stimulant. Your ability to tolerate caffeine may be very limited, and it may be best to avoid all caffeine, especially in the initial stages of recovery. Even if the stimulating effect of caffeine is not a problem. Health Canada suggests having no more than four cups of brewed coffee (or the caffeine equivalent in other foods and beverages) per day.

Eating well is an important part of recovering from illness and maintaining good health. Follow Canada's Food Guide. If you are concerned about your nutritional needs, ask your doctor for a referral to an outpatient dietician.

[Source: Alberta Brain Injury Network: Survival Guide (2003)]



Children with Acquired Brain Injury

FVBIA has a booklet for children ages 5 to 10, "The Road Ahead: Next Exit: Hope"

It is a helpful look at how brain injury affects the whole family

https://fvbia.org/abi-information-for-children-and-youth/

What to Expect from Your Child:

The following changes may affect your child's behaviour after a brain injury. This is not an exhaustive list. Your child may experience many of these changes or none at all:

- Fatique
- Irritability, angry outbursts, and impulsiveness
- Passive behaviour
- Depression
- Forgetfulness
- Poor organizational skills
- Difficulty following directions
- Immature behaviour
- Inappropriate sexual behaviour

Fatigue

Fatigue is the most common problem children experience after sustaining a brain injury. Your child may also suffer from vision problems, light sensitivity, or headaches that they did not have before the injury. To prevent fatigue, you may need to give your child rest periods in a quiet place. Remember, it is important that your child participate in school and other activities only when they have the mental and physical energy to do so.

Irritability and Angry Outbursts

Irritability and angry outbursts are also common among children learning how to deal with the stimulation of school, day care and/or playgrounds. Look at what precedes the behaviour. Do you notice a pattern? Is there something you can change, such as introducing a rest period, that will help prevent or reduce the frequency of the behaviour?

Immature or Inappropriate Behaviour

Immature behaviours include interrupting frequently, making tactless remarks, displaying messy eating habits, or repeating words over and over. Inappropriate behaviours may also include making inappropriate sexual comments, or gestures or actions that are out of context.

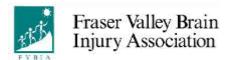
Grief, Guilt & Depression

Many parents of young brain injury survivors experience grief, guilt, and/or depression over what has been lost. These are normal emotional responses. You need to grieve your losses and so may your child. You may feel guilt over the circumstances of the injury even if it could not reasonably have been prevented. Guilt is often expressed as anger and blame directed at others. Depression is another common response. If you or your child are finding it difficult to move through the emotions, contact your local school board, Regional Health Authority, local Child and Family Service Authority or local Brain Injury Association and ask about counselling. [Source: Alberta Brain Injury Network: Survival Guide (2003)]

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Return to School After Brain Injury

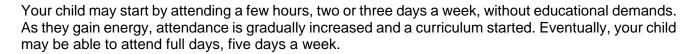
In the case of a child with a brain injury, both the family and the child may be eager for a return to school.

There are resources available to assist with this transition:

- In the education system, most school boards provide special needs services, so your child does not necessarily have to attend a specific school. The manner in which schools provide services, however, may vary.
- Your local brain injury association can be of assistance when your child returns to school. It can provide education on brain injury to your school, consult with teachers, and provide a link to the hospital and other medical services.
- Health Professionals. The health professionals most likely to be involved with your child's return to school are psychologists, speech / language pathologists, and occupational therapists. In injury associations, health professionals, and the education system should work as a team with the family and child.

Because school is a highly stimulating environment, it will be difficult at first for your child to deal with all the noise and activity.

This is why many children return to school gradually.



In rural areas, transportation limitations may mean that your child is at school for longer periods than appropriate.

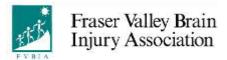
If fatigue in school is a problem, ask if your child can have a rest period.

[Source: Alberta Brain Injury Network: Survival Guide (2003)]





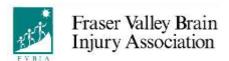
201 – 2890 Garden St. Abbotsford, BC, V2T 4W7 Ph.: 604-557-1913 T.F.: 1-866-557-1913 Fax: 604-850-2527 info@fvbia.org



Important Contacts List

Use this page to keep track of important numbers and resources in one place for easy access.

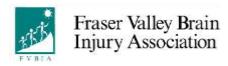
Name	Position (What are they helping with?)	Organization	Phone/ Email



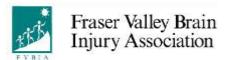
Meetings/Appointments/Tests

Date:	Time:
Who:	
Where:	
What do I need to bring or	do before the appointment? For example, how will I get there?
What happened/results?	

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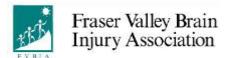
What I need to do next:		
Comments/Thoughts:		
<u> </u>		
	_	



Medication Tracking List

Medication	Dosage	Medical Issues	Side Effects	Review Date(s)
Notes:				
140103.				

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FVBIA Membership and Donation Form

Please sign up now! Your membership is vital to our success. First Name: Last Name: Address: Province: City: Postal Code: Phone number: Email: **Payment** 1. Please join FVBIA I will sign up for my FVBIA Annual Membership **Payment Method** (Credit Card) \$10 Individual \$50 Organization **\$0** Courtesy □ Visa □ MasterCard TOTAL \$ (Courtesy membership is available for low-income individuals with an acquired brain injury) (Add membership and donation amount) 2. Please make a donation I will also support Fraser Valley Brain Injury Association's Programs and Credit Card Number Services by donating **Expiry Date** \$25 \$50 3. Please become a sustaining member! I would like to show my ongoing commitment to the work of FVBIA by becoming a sustaining member and making a monthly pre-authorized donation in the amount of: \$10 \$15 \$25 **Payment Method (Credit Card)** □ Visa □ MasterCard I authorize deductions for this amount on the ☐ 15th or ☐ last day of each month. Card #: Card Expiry (MM/YY): SIGNATURE DATE: Authorization (Signature): (MM/DD/YY

4. Please return the form to:

Fraser Valley Brain Injury Association 201-2890 Garden Street, Abbotsford, BC, V2T 4W7, Fax: 604-850-2527 or info@fvbia.org

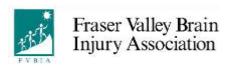
I understand that I may revoke my authorization at any time. I have certain recourse rights if any debit does not comply with this agreement. For example, I have the right to receive reimbursement for any debit that is not authorized or is not consistent with this Pre-Authorized Debit (PAD) Agreement. For more information on my recourse rights or on my right to cancel a PAD Agreement, I may contact my financial institution or visit www.cdnpay.ca. I agree to waive my right to receive pre-notification of any debits under this agreement. I acknowledge that I can request changes to the amount noted above by contacting Fraser Valley Brain Injury Association at 604-557-1913, 1-866-557-1913 or info@fvbia.org.

Fraser Valley Brain Injury Association is a federally registered charity BN # 87202 RR0001. As such FVBIA must collect some personal information in order to issue charitable tax receipts. This information includes name, address, email and phone number. FVBIA will use this information to contact you for further donations to support our programs, renew your membership, and send you newsletters and updates about upcoming events. All contributions will receive a tax receipt at the end of the calendar year. Submission of this form constitutes your consent of the collection and use of your information for the purposes listed above. You may withdraw or change your consent by contacting info@fvbia.org. All information will remain confidential.

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Awareness Strategies Bike Helmet Brain Injury Youth

Caregiver Chronic Brain Pain Depression Consciousness
Circadian Rhythm Client-Centred Compensatory Strategies

Concussion Goals Gratitude Inclusion Behaviour

Determination Rehabilitation Motivation Evidence-

Based HOPE Learning Memory Psycho-Social FEAR

Mental Health Neuroplasticity Networking Pain Perception

Pain Management Positive Sleep Research Support Safety

Rehabilitation Psychology Strategies Anxiety



Fraser Valley Brain Injury Association

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